



RECREATIONAL VEHICLE SAFETY RECALL NOTICE

SERVICE ADVISORY 11-160

«Dealer_name»
ATTN: Service Manager
«Street»
«Street_2»
«City_State_Zip»
«Country»

Dear «Dealer_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2010 - 2011 Keystone Montana 3580RL and 2009 – 2011 Big Sky 358RLT Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

***Reason for
this recall***

It has been decided the propane hose for the slide room may contact the tire and may become damaged as a result. A propane leak, in the presence of an ignition source, could result in a fire and/or explosion causing property damage and/or personal injury.

The vehicles included in the recall are:

2010 - 2011 Montana Model 3850RL Fifth Wheels in the Serial Number Ranges:

2010 A4702325 2011 B4700536 - B4702543

2009 - 2011 Montana Big Sky Model 385RLT Fifth Wheels in the Serial Number Ranges:

2009 94710165 – 94710195 2010 A4710000 - A4710119 2011 B4710000 - B4710013

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN_1» «VIN_2» «VIN_3»

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Attached is a copy of the Service Advisory #11-160, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the attached Service Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Sales & Service Manager

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada