

DEALER NOTIFICATION – SAFETY RECALL

Subject: Demonstration / Delivery Hold / Stop Sale
Field Action No.: 11-101

Affected Vehicles:

2011 THINK City model vehicles – Sixteen (16) vehicles:

53TBH2MC0BE900045	53TBH2MC6BE900034
53TBH2MC1BE900054	53TBH2MC6BE900048
53TBH2MC2BE900046	53TBH2MC6BE900051
53TBH2MC2BE900063	53TBH2MC8BE900035
53TBH2MC2BE900077	53TBH2MC8BE900052
53TBH2MC4BE900047	53TBH2MC9BE900044
53TBH2MC4BE900064	53TBH2MC9BE900075
53TBH2MC5BE900039	53TBH2MCXBE900053

Service Action:

Dealer must inspect and, as appropriate, reposition or replace the seat belt subassemblies – Please refer to the attached Service Bulletin.

Reason for this Service Action:

Some of the affected vehicles may have a safety related defect. The seat belt subassemblies may have been installed in the incorrect seating position, i.e., the driver-side seat belt subassembly may be installed on the passenger seating position and vice versa. As a result, child restraint systems used in the passenger seating position may not be positioned or retained in the intended manner.

Federal law requires the dealer to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty. Correct all vehicles in your new vehicle inventory before delivery.

THINK North America may be requesting your assistance in contacting each customer via telephone to alert them to this service action, and the reason for it, as well as to schedule a service appointment.

Attachments:

- Service Bulletin: Service Action No.: 11-101
- Owner Notification Letter

To THINK EV – Service Providers

Field Action 11-101 --- Customer and Dealer Notification **SAFETY RECALL** – Incorrect Seat Belt Installation

Introduction:

THINK North America has determined that front seat belt subassemblies may have been incorrectly installed in some 2011 THINK City model vehicles. The driver seat belt retractor assembly marked LHS may have been installed on the passenger-side of the vehicle and the passenger seat belt retractor assembly marked RHS may have been installed on the driver-side of the vehicle.

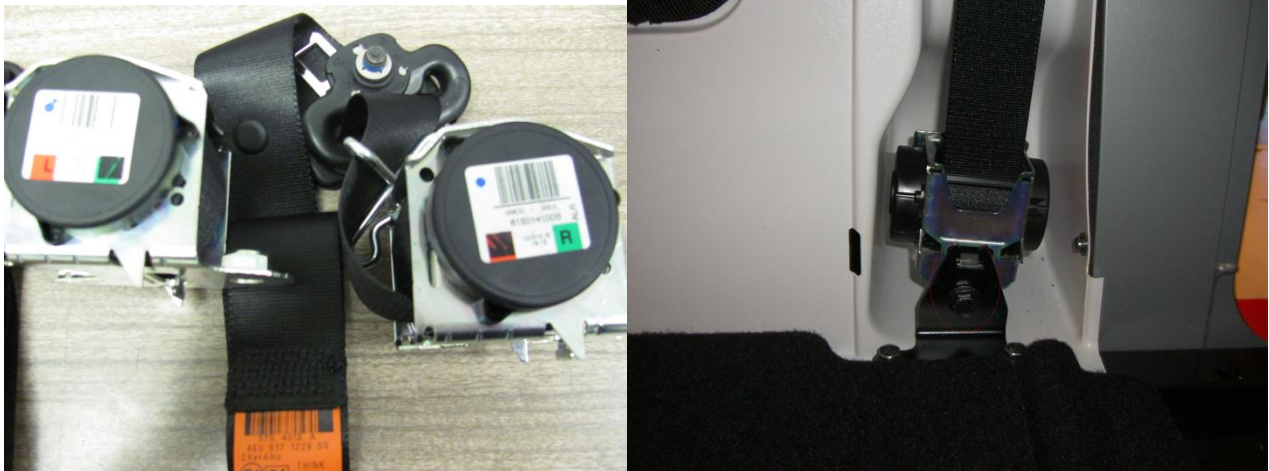
Overview:

For this repair procedure you must first inspect the vehicle to make sure that it has seat belt subassemblies marked RHS – and – LHS and, then you must confirm their proper installation in the correct side of the vehicle. If the installation is incorrect you must remove the seat belt subassemblies and properly install them in the correct side of the vehicle.

Procedures for Inspection and Repair:

Inspection Procedure –

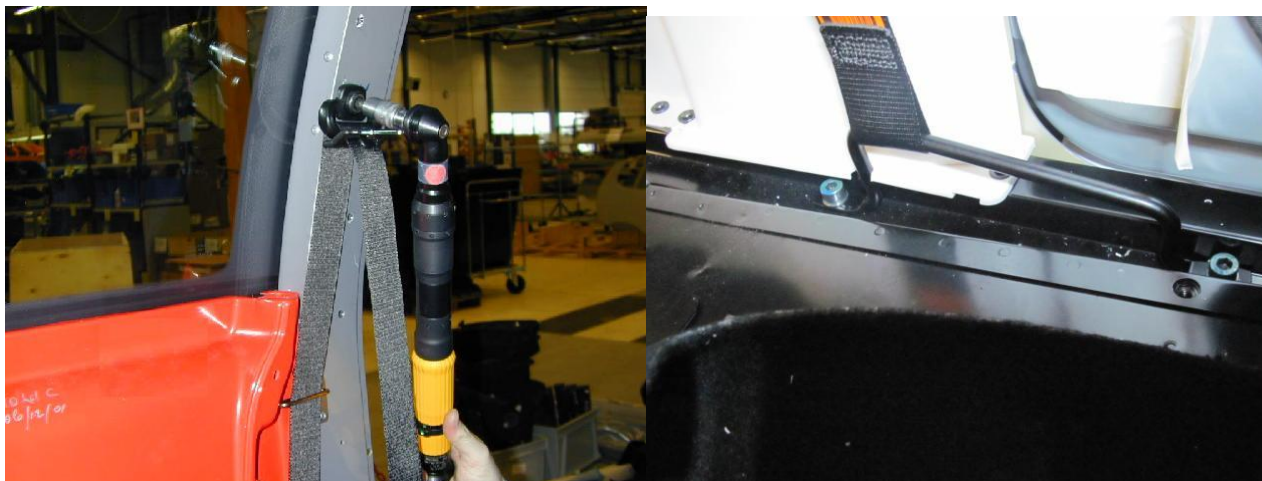
1. Remove driver and passenger side seat belt trim to verify which seat belt retractor assembly was installed in which location. The vehicle should have one LHS and one RHS belt assembly installed on the proper side of the vehicle.



2. If the LHS retractor is on the driver side of the vehicle and the RHS retractor is on the passenger side of the vehicle then the installation is correct -- reinstall the trim and the inspection is complete.
3. If the retractors are in the wrong position continue with repair procedure below.

Repair Procedure –

4. Remove 10MM bolt at retractor assembly.



5. Remove 10 MM bolt at B-pillar and lower 2 8MM Torx fasteners at lower anchor attachment.
6. Re-install the seat belt retractor assembly RHS – on the passenger side of the vehicle into the seat belt retractor bracket and torque the attaching fastener to 40 Nm.
7. Re-attach seat belt pillar loop on B-pillar, make sure that the seat belt is not twisted and torque fastener to 40 Nm.
8. Reinstall seat belt interior trim and check the belt operation. The belt should pull in and out of the retractor smoothly not contacting any of the finished trim surfaces.
9. Check the passenger seat belt operation making sure that the full extension belt operation works properly. Pull the seat belt to full stop position, as it retracts it will ratchet and lock to hold a child seat into place on the passenger seat only.

The following vehicles are included in this notice.

Car #	Vin#	Car #	Vin#
1	53TBH2MC0BE900045	9	53TBH2MC6BE900034
2	53TBH2MC1BE900054	10	53TBH2MC6BE900048
3	53TBH2MC2BE900046	11	53TBH2MC6BE900051
4	53TBH2MC2BE900063	12	53TBH2MC8BE900035
5	53TBH2MC2BE900077	13	53TBH2MC8BE900052
6	53TBH2MC4BE900047	14	53TBH2MC9BE900044
7	53TBH2MC4BE900064	15	53TBH2MC9BE900075
8	53TBH2MC5BE900039	16	53TBH2MCXBE900053

Time

Handling and labor time per vehicle: .5 hour for rework if only inspection is required.

Handling and labor time per vehicle: 1.5 total hours for inspection and rework to move seat belts to the correct vehicle position – LHS and RHS.

Administration

You must fill out a regular claim report (see form below, AS&S process manual Z8 Warranty Report and application form) referring to this Field Action, and you must send this to THINK with the invoice for the elapsed working hours and the completed feedback form.

Time plan

The field action is valid from January 18, 2011, and until all vehicles listed have been inspected and repaired as outlined in this Technical Service Bulletin.

Feedback Form for Field Action:

Field Action No: 11-101 -- Work Performed

Indicate Work That Was Performed:	Select only ONE
Vehicle inspected – REPAIR NOT NEEDED - seat belts confirmed to be in proper locations - vehicle was reassembled.	_____
Vehicle inspected - REPAIR NEEDED - seat belts were reinstalled into proper locations - vehicle was reassembled.	_____

Reg. no:	VIN:	Service Provider:
Odometer:	Date:	Technician:

You must send a copy of this form with the invoice and claim reporting.

Please contact us if you have any questions.

E-post: serviceNA@thinkev.com

Regards:

