

GM CUSTOMER CARE AND AFTERSALES

DCS2582

URGENT - DISTRIBUTE IMMEDIATELY

Date: April 21, 2011

Subject: 10426F - Safety Recall
Rear Axle Cross Pin Fracture
Additional Vehicles Involved

Models: 2011 Cadillac Escalade, Escalade ESV, Escalade EXT
2011 Chevrolet Avalanche, Colorado, Express, Silverado,
Suburban, Tahoe
2011 GMC Canyon, Savana, Sierra, Yukon, Yukon XL

To: All Cadillac, Chevrolet, and GMC Dealers

Attention: General Manager, Service Manager, Parts Manager,
New Vehicle Sales Manager, and Warranty Administrator

General Motors has revised Safety Recall Bulletin 10426F to add 2,799 U. S vehicles to the involved vehicle population. Note that some Chevrolet Express and GMC Savana vehicles are now included. A copy of the new bulletin is attached to this message along with a VIN list of the additional vehicles. The list is sorted by dealer BAC for easy reference.

If your dealership's BAC is listed, immediate action must be taken to ensure that the requested repair is completed as soon as possible.

Dealers are not to demonstrate, dealer trade, or deliver vehicles until the recall repair has been performed. If a vehicle has been delivered, the dealer is requested to have the involved vehicle returned to the dealership by flatbed and provide the customer with a courtesy vehicle.

Customer Letter Mailing

Notification letters are being sent to involved customers via FedEx Overnight Delivery or the U. S. Postal Service on April 22, 2011.

Global Connect (GWM)

The “Investigate Vehicle History” (IVH) screen will be updated April 22, 2011. Please hold all warranty transactions until April 23, 2011.

Campaign Initiation Detail Report (CIDR)

There will be no CIDR available.

END OF MESSAGE

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