

GM CUSTOMER CARE AND AFTERSALES
DCS2541
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 20, 2011

Subject: 10426E - Safety Recall
Rear Axle Cross Pin Fracture
Revised Parts Information and Service Procedure Sections

Models: 2011 Cadillac Escalade, Escalade ESV, Escalade EXT;
Chevrolet Avalanche, Colorado, Silverado, Suburban,
Tahoe; GMC Canyon, Sierra, Yukon, Yukon XL

To: All Cadillac, Chevrolet, and GMC Dealers

Attention: General Manager, Service Manager, Parts Manager,
New Vehicle Sales Manager and Warranty Administrator

The GM Warranty Parts Center has shipped at no charge, a sufficient quantity of Rear Axle Kits (WPC KIT #584) to each involved dealer to repair 100% of their assigned vehicles. Therefore, the Parts Information section in bulletin 10426E has been revised. If additional kits are required, they are now to be ordered from General Motors Customer Care & Aftersales using the normal parts ordering process. Step 19 in the Service Procedure section has also been revised.

Please discard all copies of bulletin 10426D, issued January 2011.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

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