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By Recall Management Division at 12:29 pm, Dec 19, 2011

P: 260-461-1890
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December 16, 2011

11V-589
(3 pages)Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington D.C. 20590Subject: Defect Information Report (Initial)
Navistar Campaign 11521
Ref.: NHTSA recall 11E048

Dear Associate Administrator:

This defect information report is submitted pursuant to Part 573.6(a).

(1) MANUFACTURER'S NAME [Part 573.6(c)(1)]

- Navistar, Inc for its INTERNATIONAL[®] brand trucks, and also on behalf of IC Bus, LLC, a wholly owned subsidiary.

(2) IDENTIFICATION OF VEHICLES [Part 573.6(c)(2)]

- Vehicle Type / Make / Model / Model Year Involved:
 - Commercial Truck / INTERNATIONAL[®] / DuraStar / 2012
 - Commercial Bus / IC Bus / HC / 2012
- Vehicle Manufacturing Dates:
 - 2/10/11 thru 2/18/11
- Other Identification Necessary to Describe Vehicles:
 - Equipped with a Meritor MFS08 series non-drive front steer axle part numbers MFS08113BNN23, MFS08153BNN89, MFS08153BNN90, MFS08153BNN92, or MFS08153BNN93.

(3) COMPONENT MANUFACTURER [Part 573.6(c)(2)(iv)]

- This report relates to a component supplied by Meritor, Inc.. Contact information is:

Charles Smith
 Director of Quality, North America
 Meritor, Inc.
 2135 West Maple Road
 Troy, MI 48084
 800-535-5560

(4) VEHICLE POPULATION INVOLVED [Part 573.6 (c)(3)]

Type	Make	Model	Number of Suspect Vehicles		
			United States	Canada	Export
Commercial Truck	INTERNATIONAL	DuraStar	10	18	0
Commercial Bus	IC Bus	HC	1	0	0

(5) PERCENTAGE OF VEHICLES ESTIMATED TO CONTAIN THE DEFECT [Part 573.6 (c)(4)]

- It is estimated that all (100%) of the vehicles in suspect population could have the defect.

(6) DESCRIPTION OF DEFECT [Part 573.6 (c)(5)]

- This defect relates to NHTSA recall 11E048. Meritor describes the defect as: “during the assembly process, the steering attachment bolts may have been insufficiently torqued. Insufficient torque of the steering arm bolts may result in bolt fatigue and fracture and/or arm separation, thereby potentially resulting in loss of steering control, increasing the risk of a crash”.

(7) CHRONOLOGY OF PRINCIPAL EVENTS WHICH LED TO DETERMINATION OF A SAFETY DEFECT or TEST RESULTS THAT LED TO DETERMINATION OF NONCOMPLIANCE [Part 573.6 (c)(6)/(7)]

- 11/14/11 - Meritor notified Navistar Compliance of a bolt torque issue on certain Meritor front axles supplied to Navistar, and that they notified NHTSA via a 573 report dated 11-10-11.
- 11/16/11 – Meritor Quality and Navistar Field Service, Quality, and Engineering met to understand the scope of the issue, and severity of the under torqued bolt condition on the steering arm.

- 12/7/11 - Navistar received copy of Meritor's 573 letter to NHTSA and a customer 577 letter.
- 12/13/11 – Navistar completed matching suspect axle serial numbers to vehicles and finalized the suspect vehicle population.
- 12/14/11 – Navistar declares a safety recall.

(8) PROGRAM TO REMEDY DEFECT [Part 573.6 (c)(8)]

- The remedy will involve the inspection, repair, if necessary, and the tightening of the steering arm connection fasteners.

(9) PLAN FOR REIMBURSEMENT [Part 573.6 (c)(8)(i)]

- A plan for reimbursement of pre-notification remedies is not needed as all the vehicles are within their original warranty period.

(10) SCHEDULE FOR RECALL NOTIFICATION [Part 573.6 (c)(8)(ii)]

- The schedule for recall notification is based on the availability of repair parts which cannot be determined at this time. However, a plan to mail an interim owner notification letter may be developed if the final remedy will not be available before 2/28/11.

(11) MANUFACTURER'S CAMPAIGN NUMBER [Part 573.6 (c)(11)]

- 11521

The undersigned should be contacted for any additional information regarding this recall on (260) 461-1890.

Sincerely,



R. L. Van Laar
Compliance Manager
Navistar, Inc.

RV:ta