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11V-578
(2 pages)

Daimler Trucks North America
Nasser Zamani
Senior Manager
Compliance and Regulatory Affairs

December 2, 2011

Dan Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attention: Recall Management Division (NVS-215)
1200 New Jersey Avenue S.E.
Washington D.C. 20590

**Re: Defect Information Report FL-620
Saf-T-Liner C2 Side Marker/Directional Lights**

Mr. Smith

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, Daimler Trucks North America LLC herewith reports a safety campaign to recall approximately 2,800 Thomas Built Buses Saf-T-Liner C2 school buses manufactured February 24, 2011, through August 3, 2011, and equipped with a Bulk-Head Module containing inaccurate fault detection values which may cause the side marker/directional lights to stop functioning after 5 to 13 minutes of vehicle operation.

Attached is Daimler Trucks North America's Defect Information Report.

Please contact me if you have any questions.

Sincerely yours,


Nasser Zamani

Cc: Amy Martin, Chief Counsel, CAL-OSHA
Enclosure
Certified Mail# 7003 2260 0001 3404 2266

A Daimler Company

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Defect Information Report (Section 573.6)

December 2, 2011

(c)(1) Manufacturer: Daimler Trucks North America LLC
P.O. BOX 3849
Portland, Oregon 97208
(503) 745-5219

Brands: Thomas Built Buses

(c)(2) Vehicles identification:

Model(s) affected: Saf-T-Liner C2 school buses

Model Years affected: 2012

Manufacture Dates: February 24, 2011, through August 3, 2011

Basis for determining population: All Saf-T-Liner C2s built with Bulk-Head Module release 2.1 and reference parameter release P38407-06.

Component manufacturer if other than the vehicle manufacturer: None

(c)(3) Total number of vehicles potentially affected: Approximately 2,800

(c)(4) Percentage of vehicles estimated to contain the defect: Unknown

(c)(5) Description of the defect: Inaccurate fault detection values in the Bulk-Head Module software may cause the side marker/directional lights to stop functioning after 5 to 13 minutes of vehicle operation under varying light functionality and current draw conditions. Lights will resume operation after vehicle is shut down and restarted.

Failure of the side marker/directional lights to illuminate will result in decreased visibility of the bus and/or its intended direction of travel to other drivers which could result in a crash.

(c)(6) Chronology of principal events: Jun 2011 – DTNA received first report of intermittent side marker/signal light operation. Sep. 2011 – DTNA received additional reports of intermittent side marker/signal light operation. Nov. 2011 – DTNA determined intermittent light operation was related to an inaccurate reference parameter in the Bulk-Head Module software and decide to conduct a safety campaign to modify all potentially affected buses.

(c)(7) Noncompliance-test or other data: Not Applicable

(c)(8) (i) Remedial program: The Bulk-Head Module software will be updated. Repairs will be performed by Daimler Trucks North America authorized service facilities.
Reimbursement Plan: Copies will be submitted as a supplemental report when available.

(ii) Estimated Owner and Dealer Notification Date: Customer notification will be by first class mail using Daimler Trucks North America records to determine the customers affected. This will be completed approximately February 1, 2012
Dealer and distributor notification will be completed approximately February 1, 2012

(c)(9) Information for tire recalls: Not Applicable

(c)(10) Communications sent to manufacturers, dealers and owners: Copies will be submitted as a supplemental report when available.

(c)(11) Manufacturer's campaign number: FL-620