

**TOYOTA**11V-560  
(3 Pages)**Toyota Motor Engineering &  
Manufacturing North America, Inc.**Vehicle Safety & Compliance  
Liaison Office  
Mail Code: S-104  
19001 South Western Avenue  
Torrance, CA 90501

November 30, 2011

Ms. Nancy Lummen Lewis  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attn: Recall Management Division (NVS-215)  
1200 New Jersey Ave, SE  
Washington, D.C. 20590

Re: FMVSS110, Load Carrying Capacity Information  
Part 573, Noncompliance Information Report

Dear Ms. Lewis:

In accordance with the requirements of the National Traffic and Motor Vehicle Safety Act of 1966 and 49 CFR Part 573, on behalf of Toyota Motor Corporation ["TMC"], we hereby submit the attached Noncompliance Information Report concerning certain Toyota vehicles that do not meet certain requirements of FMVSS 110.

Should you have any questions about this report, please contact me at (310) 468-8551.

Sincerely,



Vinnie Venugopal  
General Manager  
Toyota Motor Engineering & Manufacturing  
North America, Inc.

Enclosures  
Part 573, Noncompliance Information Report

## NONCOMPLIANCE INFORMATION REPORT

1. Vehicle Manufacturer Name:

Toyota Motor Corporation ["TMC"]  
1, Toyota-cho, Toyota-city,  
Aichi-ken, 471-8571, Japan

Toyota Motor Manufacturing, Indiana, Inc. ["TMMI"]  
4000 Tulip Tree Drive,  
Princeton, IN 47670-4000

Affiliated U.S. Sales Company:

Toyota Motor Sales, USA, Inc. ["TMS"]  
19001 South Western Avenue  
Torrance, CA 90501

2. Identification of Affected Vehicles:

Based on production records, we have determined the affected vehicle population as set forth in the table below.

Make/ Car Line	Model Year	Manufac- turer	VIN			Production Period
			WMI	VDS	VIS	
Toyota/ Sienna	2011 through 2012	TMMI	5TD	DK3DC, JK3DC, KA3DC, KK3DC, XK3DC, YK3DC, ZK3DC	BS001016 through TBD	January 4, 2010 through TBD

Note: Although all of the involved vehicles are within the above VIN range, not all of the vehicles in this range were sold in the U.S.

3. Total Number of Vehicles Potentially Affected:

Sienna: Approx. 210,000

4. Percentage of Vehicles Estimated to Actually Experience Noncompliance:

100% of affected vehicles.

5. Description of Noncompliance:

For the tire information placard, FMVSS 110 S4.3 requires that “Each vehicle, except for a trailer or incomplete vehicle, shall show the information specified in S4.3 (a) through (g), and may show, at the manufacturer's option, the information specified in S4.3 (h) and (i), on a placard permanently affixed to the driver's side B-pillar. ... (a) Vehicle capacity weight expressed as "The combined weight of occupants and cargo should never exceed XXX kilograms or XXX pounds"; ...” When conducted under the NHTSA test procedure used to demonstrate compliance with the standard, it was determined that the capacity weight did not meet the requirement.

6. Test results and other information:

On November 4, 2011, NHTSA notified Toyota that the agency had recently completed an FMVSS 110 test on a 2011 Toyota Sienna, and, in the simulated loading condition in the standard, the vehicle did not meet a requirement.

7. Description of Corrective Repair Action:

The remedy plan is being developed and further information will be provided at a later date. In general, Toyota will notify known owners by first class mail of the noncompliance and provide them with a corrected FMVSS 110 placard to be installed over the existing placard.

As an additional measure, revised owner's manual information will also be provided to owners.

Reimbursement Plan for pre-notification remedies:

As the owner notification letters will be mailed out well within the active period of the Toyota New Vehicle Limited Warranty (“Warranty”), all affected vehicle owners for this recall would have been provided a repair at no cost under the Toyota's Warranty.

8. Recall Schedule:

TBD.

9. Distributor/Dealer Notification Schedule:

TBD.