

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Responsibility and Reports¹

On November 15, 2011, Double K, Inc. decided that a defect which relates to motor vehicle safety exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: November 15, 2011

Furnish the manufacturer's identification code for this recall (if applicable): Recall 11E-003 Carrier

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Hometown Trolleys manufactured by Double K, Inc.
models Villager (front engine) and Mainstreet (rear engine)

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Kristina Pence-Dunow, Pres.

Telephone Number: 715-478-5090 **Fax No.:** 715-478-5095

Name and Title of Person who prepared this report.

Kristina Pence-Dunow
President

Signed:

Kristina Pence-Dunow

¹ Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Double K, Inc. **Model Years Involved:** 2008 through 2010 **Model(s):** Villager and Mainstreet

Production Dates: Beginning: November 2008 **Ending:** December 2010

VIN Range: Beginning: n/a **Ending:** n/a

Vehicle Type: Bus **Bodystyle:** Trolley

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Specific Air Conditioning installation of Carrier units, based on workorders and cross referenced

With invoicing

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Year	Number of Vehicles Potentially Involved
Mainstreet	Nov. 2008- Dec. 2010	27
Villager	Nov. 2008-Dec. 2010	41

Total Number Potentially Affected by the Recall: 68

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: 68

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

Based on Work order using VIN#'s and cross referenced by invoicing with P.O.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

Carrier has stated that certain EM -1 Evaporators manufactured in the above mentioned time period, contain a Delphi Pack-Con III fuse holder in an Allied Motion motor assembly. Over time the Delphi fuse holder contacts may relax and possibly produce arcing. If sufficient arcing occurs, the fuse holder may melt, and may be accompanied by flame, smoke and potential fire. NHTSA assigned recall number 11E-003 to this matter.

Describe the cause(s) of the defect or noncompliance condition.

Same as above

Describe the consequence(s) of the defect or noncompliance condition.

Same as above

Identify any warning which can (a) precede or (b) occur.

Same as above

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

Carrier, 50 Grumbacher Road, York, PA 17406

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

Robert S. Picker, Manager Service/Warranty

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

- 6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.**
- 7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.**

Carrier notice was supplied

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

Contact Carrier for a retrofit of the fuse holder at no charge.

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Contact Carrier for a retrofit of the fuse holder for a remedy

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Carrier will supply a retrofit for the remedy to the faulty part.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

The Carrier supplier was changed after the time period

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

n/a

VII. Furnish Recall Communications

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to RMD.ODI@dot.gov for review prior to mailing.

Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.