



November 7, 2011

Mr. Claude Harris  
Acting Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Recall Management Division (NVS-215)  
1200 New Jersey Avenue, SE – Room W45-306  
Washington, DC 20590

Dear Mr. Harris:

The following information is submitted pursuant to the requirements of 49 CFR 573.6 as it applies to a determination by General Motors to conduct a safety/noncompliance related recall for certain 2012 model year Chevrolet Express and GMC Savana vehicles.

573.6(c)(1): Chevrolet and GMC Brands of General Motors Company

573.6(c)(2)(3)(4): This information is shown on the attached sheet.

573.6(c)(5): General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2012 model year Chevrolet Express and GMC Savana vehicles with an unloaded vehicle weight over 5,500 pounds, and that certain 2012 model year Chevrolet Express and GMC Savana vehicles with an unloaded vehicle weight of 5,500 pounds or less fail to conform to Motor Vehicle Safety Standard 208, Occupant Crash Protection. The first-stage of the front passenger dual-stage airbag will deploy as designed in moderate and severe frontal impacts. However, the second stage of the dual-stage airbag, which is designed to deploy in a severe frontal impact, will not deploy as commanded in a severe frontal impact, which may result in increased injury to the occupant.

573.6(c)(6): On October 10, 2011, GM Engineering began its investigation after the air bag supplier informed GM of a Lot Acceptance Test in which the initiator did not deploy as intended. After an investigation, it was determined that the second stage deployment of the passenger inflator is required for compliance to FMVSS 208, and may result in increased injury to occupants in the event of a severe frontal impact.

The issue was presented to the Field Performance Evaluation Review Committee and on October 31, 2011, the Executive Field Action Decision Committee decided to conduct a safety/noncompliance recall.

573.6(c)(8): Dealers are to install a new front passenger airbag.



GM sent the dealer bulletin on November 4, 2011 and anticipates mailing owner letters on November 11, 2011.

Pursuant to 577.11(e), GM does not plan to provide notice about reimbursement to owners because all involved vehicles are covered under the new vehicle warranty.

573.6(c)(10): GM provided copies of the dealer bulletin and owner letter under separate cover. Note that, in an effort to minimize confusion about the recall, GM's proposed owner letter incorporates the following paragraph, regardless of the vehicle's unloaded vehicle weight and, thus, regardless of whether the issue being remedied is a safety defect or noncompliance:

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2012 model year Chevrolet Express and GMC Savana vehicles. The first-stage of the front passenger dual-stage airbag will deploy as designed in moderate and severe frontal impacts. However, the second stage of the dual-stage airbag, which is designed to deploy in a severe frontal impact, will not deploy as commanded in a severe frontal impact, which may result in increased injury to the occupant.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Carmen Benavides". The signature is fluid and cursive, with the first name "M." and last name "Benavides" clearly distinguishable.

M. Carmen Benavides, Director  
Product Investigations and Safety Regulations

573.6(c)(2),(3),(4)

VEHICLES POTENTIALLY AFFECTED BY MAKE, MODEL, AND MODEL YEAR  
PLUS INCLUSIVE DATES OF MANUFACTURE

<u>MAKE</u>	<u>MODEL SERIES</u>	<u>MODEL YEAR</u>	<u>NUMBER INVOLVED</u>	<u>INCLUSIVE MANUFACTURING DATES (FROM) (TO)</u>		<u>DESCRIPTIVE INFO. TO PROPERLY IDENT. VEH.</u>	<u>EST. NO. W/CONDITION</u>
Chevrolet	G	2012	1,675	06/02/2011	10/17/2011	Express	*
GMC	G	2012	123	08/29/2011	10/05/2011	Savana	"
GM Total:			1,798				

\* All involved vehicles will be corrected as necessary.

573.6(c)(2)(iv): Autoliv  
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