

**RECEIVED**

By Recall Management Division at 11:39 am, Oct 26, 2011

Daimler Trucks North America  
Nasser Zamani  
Senior Manager  
Compliance and Regulatory Affairs

October 24, 2011

Dan Smith  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attention: Recall Management Division (NVS-215)  
1200 New Jersey Avenue S.E.  
Washington D.C. 20590

**Re: Defect Information Report FL-617, SpectAL VPO Window Handle**

Mr. Smith

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, Daimler Trucks North America LLC herewith reports a safety campaign to recall approximately 90 Thomas Built Buses Saf-T-Liner C2 school buses manufactured July 26, 2011, through August 9, 2011, and equipped with SpectAL Vertical Push Out window with handles that may be susceptible to detaching from the unit during operation

Attached is Daimler Trucks North America's Defect Information Report.

Please contact me if you have any questions.

Sincerely yours,



Nasser Zamani

Cc: Amy Martin, Chief Counsel, CAL-OSHA  
Enclosure  
Certified Mail# 7004 2890 0004 1202 2373

# DAIMLER

## Defect Information Report

(Section 573.6)

October 24, 2011

**(c)(1) Manufacturer:** Daimler Trucks North America LLC  
P.O. BOX 3849  
Portland, Oregon 97208  
(503) 745-5219

**Brands:** Thomas Built Buses

**(c)(2) Vehicles identification:**

**Model(s) affected:** Saf-T-Liner C2 school buses

**Model Years affected:** 2011 - 2012

**Manufacture Dates:** July 26, 2011, through August 9, 2011

**Basis for determining population:** Saf-T-Liner C2 buses with SpectAL vertical pushout windows from affected lots

**Component manufacturer if other than the vehicle manufacturer:**

SpectAL Industries, Inc., 850 Moeller Street, Granby (Quebec) Canada, J2J 1K7

Attn: Caroline Fraser-QA Director, Phone: (450) 378-6722, ext. 300,

Email: caroline\_fraser@spectal.ca

**(c)(3) Total number of vehicles potentially affected:** Approximately 90

**(c)(4) Percentage of vehicles estimated to contain the defect:** 100%

**(c)(5) Description of the defect:** The rivets used to install the handles on certain SpectAL emergency vertical pushout windows may be incorrect. As a result the handles may be susceptible to detaching from the unit during operation.

If the handle detaches during an attempt to open the window in an emergency, egress through the window may be hindered.

**(c)(6) Chronology of principal events:** October 11, 2011 - SpectAL notified Thomas Built Buses that it had filed a Defect Information Report with US officials informing them that it had decided a defect which was related to motor vehicle safety existed in certain of its VPO windows. Please see 11E-042 for additional information.

**(c)(7) Noncompliance-test or other data:** Not applicable

**(c)(8) (i) Remedial program:** The window stile containing the handle will be replaced. Repairs will be performed by Daimler Trucks North America authorized service facilities.

**Reimbursement Plan:** Copies will be submitted as a supplemental report when available.

**(ii) Estimated Owner and Dealer Notification Date:** Customer notification will be by first class mail using Daimler Trucks North America records to determine the customers affected. This will be completed approximately December 21, 2011

Dealer and distributor notification will be completed approximately December 21, 2011

**(c)(9) Information for tire recalls:** Not applicable

**(c)(10) Communications sent to manufacturers, dealers and owners:** Copies will be submitted as a supplemental report when available.

**(c)(11) Manufacturer's campaign number:** FL-617