Volvo Cars of North America, LLC



1 Volvo Drive P.O. Box 914 Rockleigh, NJ 07647 Phone: 201-768-7300 www.volvocars.us

Adam Kopstein, Manager

Automotive Safety & Compliance

February 03, 2012

Daniel Smith, Associate Administrator Enforcement National Highway Traffic Safety Administration (NSA-01) 1200 New Jersey Avenue, SE, West Building, Fourth Floor Washington, DC 20590.

Re: DEFECT INFORMATION REPORT

Dear Mr. Smith,

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, Volvo Cars of North America, LLC (Volvo) submits the following information concerning a safety recall program that Volvo Car Corporation (VCC) is voluntarily initiating:

573.6 (c) 1: Manufacturers Name

Vehicle Manufacturer. Designated Agent

Volvo Car Corporation Volvo Cars of North America Gothenburg, Sweden Rockleigh, N.J. 07647

573.6 (c) 2: Identification of Vehicles Involved

The vehicles involved in this recall are certain model year 2011 - 2012 S60 vehicles.

The inclusive VIN range is listed in the chart below; please note that the VIN range may reflect global production and not only vehicles available for sale in the United States or its territories.

To verify if a vehicle is included within this population, please contact Volvo Customer Care at 1-800-458-1552.

MODEL MODEL YEAR CHASSIS RANGE S60 2011-2012 0003073 - 0052010

573.6 (c) 3: Total number of Vehicles Potentially Containing the Defect

A total of 1,011 S60 vehicles in the U.S. and its territories are potentially affected.

573.6 (c) 4: Estimated percentage of Vehicles with the Noncompliance

Vehicles are only those that have had an accessory tire kit installed by a Volvo retailer prior to initial delivery to the first purchaser.

573.6 (c) 5: Description of the Noncompliance

S60 vehicles were not factory equipped with a spare tire. An optional accessory spare tire and wheel kit is available for installation by Volvo retailers. The factory installed Tire and Loading Information label required by FMVSS110 S4.3, may not contain the spare tire size and inflation pressures for S60 vehicles equipped with the optional accessory spare tire and wheel kit, prior to delivery to the customer. Rather, the label contains the spare tire designation "none" as required in S4.3 (d). However, the tire sidewall and owner's manual show the correct size, and inflation pressure.

573.6 (c) 6: Chronology of Events

04/28/11

Routine quality inspection at a port of entry raised the question as to whether or not the vehicles needed to be relabeled if a spare tire kit was added after vehicle production as an accessory.

05/16/11

Issue brought to the Volvo Critical Concern Review Group (CCRG) on May 16, 2011. The CCRG group identified and prioritized resources to further investigate the issue and evaluate the applicable requirements of U.S. law with the regulatory division.

Investigation began in order to identify if the regulatory requirements were being met on vehicles that had a spare tire kit included with the vehicle post-production but prior to vehicle sale and if including the spare tire kit, constituted OE installation under U.S. law. Investigation of this issue was slowed down due to the legally required "work shut-down" period in Sweden since regulatory analysts needed to be located and called back to work to address the issue.

10/07/11

Volvo decided that the labels on vehicles which had a spare tire included prior to initial delivery to the customer likely represents a non-compliance and in the interests of motor vehicle safety will conduct a safety recall and provide the correct labels.

01/30/11

Reduced the eligible vehicle population to only include S60 vehicles that potentially had an accessory spare tire installed.

No technical reports or warranty claims have been received for this condition. Volvo has not received any reports alleging injuries, fatalities, or crashes related to this condition.

573.6 (c) 7: Test Results

Not applicable

573.6 (c) 8: Program for Remedy of Defect

All involved vehicles will be subject to the recall. The target completion date for owner notification letters via first class mail is February 29th. The letter will request that the owner of the vehicle take their vehicle to an authorized Volvo retailer for remedy at no charge. The remedy is to inspect the Tire and Loading Information label and replace it if necessary. Volvo retailers will also add a Spare Wheel Supplement to the spare tire section of the Owner's Manual.

573.6 (c) 9 Tire Disposal

No tire replacement involved in this recall.

573.6 (c) 10: Copies of Notices, Bulletins, etc.

The complete Recall 247A retailer package will be sent to RMD on February 29th. A draft copy of Volvo's Owner Notification letter will be sent with this defect notification. Technical information has not been previously released for this condition.

573.6 (c) 11: The Manufacturer's Campaign Number

Volvo has assigned Volvo Recall Campaign Number R247A to this Recall Campaign.

If you have any questions regarding this report please contact me at (201) 768-7300 ext. 7908, email akopstei@volvocars.com

Sincerely yours,

VOLVO CARS OF NORTH AMERICA, LLC.

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Adam Kopstein

Manager, Product Safety & Compliance Office