



**Volvo Cars of North America, LLC**

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**Adam Kopstein, Manager**  
Automotive Safety & Compliance

October 14, 2011

Daniel Smith, Associate Administrator Enforcement  
National Highway Traffic Safety Administration (NSA-01)  
1200 New Jersey Avenue, SE,  
West Building, Fourth Floor Washington, DC 20590.

Re: DEFECT INFORMATION REPORT

Dear Mr. Smith,

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, Volvo Cars of North America, LLC (Volvo) submits the following information concerning a safety recall program that Volvo Car Corporation (VCC) is voluntarily initiating:

573.6 (c) 1: Manufacturers Name

Vehicle Manufacturer.  
Volvo Car Corporation  
Gothenburg, Sweden

Designated Agent  
Volvo Cars of North America  
Rockleigh, N.J. 07647

573.6 (c) 2: Identification of Vehicles Involved

The vehicles involved in this recall are certain model year 2011 S60 vehicles and 2006-2012 C70 vehicles. The inclusive dates of manufacture and VIN ranges are listed in the chart below; **please note that the VIN ranges and production dates may reflect global production and not only vehicles available for sale in the United States or its territories.** To verify if a vehicle is included within this population, please contact Volvo Customer Care at 1-800-458-1552.

MODEL	MODEL YEAR	PRODUCTION DATES	CHASSIS RANGE
C70	2006-2012	11/15/05-07/31/11	*Unknown
S60	2011-2012	07/14/10-04/16/11	*Unknown

\*Retailer installed item that does not have a factory VIN range.

573.6 (c) 3: Total number of Vehicles Potentially Containing the Defect

A total of approx 7000 C70 vehicles and 12600 S60 vehicles in the U.S. and its territories are potentially affected.

573.6 (c) 4: Estimated percentage of Vehicles with the Noncompliance

Vehicles are only those that have had an accessory tire kit installed by a Volvo retailer prior to initial delivery to the first purchaser.

573.6 (c) 5: Description of the Noncompliance

The Tire and Loading Information label required by FMVSS110 S4.3 may not contain the correct information for vehicles equipped with the optional accessory spare tire and wheel kit. The accessory spare tire and wheel kit is available as an accessory option for involved vehicles which were not equipped with a factory-installed spare tire. The factory installed Tire and Loading Information labels for involved vehicles shipped without a spare tire from the factory, but which were subsequently equipped with the accessory spare tire and wheel kit prior to delivery to the customer, do not contain spare tire size and inflation pressures. Rather, the label contains the spare tire designation "none" as required in S4.3 (d). However, the tire sidewall and owner's manual show the correct size, and inflation pressure.

C70 vehicles that had the spare tire kit installed at the factory have the correct Tire and Loading Information labels. S60 vehicles did not have an option for factory spare tire installation, therefore if an accessory tire and wheel kit was included at either the port or the retailer, the vehicle's label will not have correct Tire and Loading Information..

573.6 (c) 6: Chronology of Events

04/28/11

Routine quality inspection at a port of entry raised the question as to whether or not the vehicles needed to be relabeled if a spare tire kit was added after vehicle production as an accessory.

05/16/11

Issue brought to the Volvo Critical Concern Review Group (CCRG) on May 16, 2011. The CCRG group identified and prioritized resources to further investigate the issue and evaluate the applicable requirements of U.S. law with the regulatory division.

Investigation began in order to identify if the regulatory requirements were being met on vehicles that had a spare tire kit included with the vehicle post-production but prior to vehicle sale and if including the spare tire kit, constituted OE installation under U.S. law. Investigation of this issue was slowed down due to the legally required "work shut-down" period in Sweden since regulatory analysts needed to be located and called back to work to address the issue.

10/07/11

Volvo decided that the labels on vehicles which had a spare tire included prior to initial delivery to the customer likely represents a non-compliance and in the interests of motor vehicle safety will conduct a safety recall and provide the correct labels.

No technical reports or warranty claims have been received for this condition. Volvo has not received any reports alleging injuries, fatalities, or crashes related to this condition.

573.6 (c) 7: Test Results

Not applicable

573.6 (c) 8: Program for Remedy of Defect

All involved vehicles will be subject to the recall. Volvo will mail vehicle owners a letter requesting them to take their vehicles to an authorized Volvo retailer for inspection at no charge. If the inspection reveals that a vehicle has an accessory spare tire and wheel kit, the Tire and Loading Information label will be inspected and if a non-compliant label is found it will be replaced.

For vehicles remaining in retailer or Volvo inventory, the recall inspection will be performed prior to sale.

573.6 (c) 9 Tire Disposal

No tire replacement involved in this recall.

573.6 (c) 10: Copies of Notices, Bulletins, etc.

The complete Recall 247 retailer package will be sent to RMD when it is ready. A draft copy of Volvo's Owner Notification letter is being created and will be submitted to the agency shortly. Technical information has not been previously released for this condition.

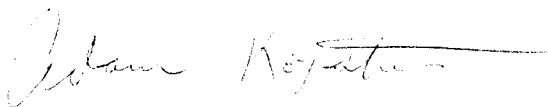
573.6 (c) 11: The Manufacturer's Campaign Number

Volvo has assigned Volvo Recall Campaign Number R247 to this Recall Campaign.

If you have any questions regarding this report please contact me at (201) 768-7300 ext. 7908, email [akopstei@volvocars.com](mailto:akopstei@volvocars.com)

Sincerely yours,

VOLVO CARS OF NORTH AMERICA, LLC.



Adam Kopstein  
Manager, Product Safety & Compliance Office