

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Responsibility and Reports¹

On September 19th, 2011 STARTRANS [MFR] decided that a defect which relates to motor vehicle safety exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: September 19, 2011

Furnish the manufacturer's identification code for this recall (if applicable): 000314

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

SUPREME CORP. - STARTRANS BUS
P.O. Box 463
GOSHEN, IN 465

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

KEVIN WALKER
ENGINEERING MGR.

Telephone Number: (574) 642-0811 Fax No.: (574) 642-0812

Name and Title of Person who prepared this report.

SAMB

Signed:

Kevin Walker

¹ Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Responsibility and Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. George Person at (202) 366-5210, by FAX at (202) 366-7882, or by E-Mail to RMD.ODI@dot.gov.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): MFSAB Model Years Involved: 5 Model(s): DECA

Production Dates: Beginning: 2007 Ending: 2011

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

X70 CROSS OVER MIRROR OPTION

P/N - 0750154 - DECA

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

. 5% to 1%

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Year	Number of Vehicles Potentially Involved
MFSAB	2007-11	436

Total Number Potentially Affected by the Recall:

436

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

100%

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

REC'D A LETTER (NVS-22155E; PE-11-110727) FROM A Mr. Stu Seigel WHICH OUTLINED THE "Non-Compliance" TO FMVSS 111 SECTION 59.3(A). HIS WAS CONTACTED AND ASKED TO RESEARCH FOR OPTION #X70 CROSSOVER MIRROR OPTION FROM THE START OF MFSAB MODEL TO CURRENT. THAT RESULT IS LISTED ABOVE.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

THE DECAL REQUIRED IN FMVSS III SECTION 59.3(A)
WAS NOT INSTALLED IN THE APPLICABLE UNITS
IN QUESTION.

Describe the cause(s) of the defect or noncompliance condition.

IT WAS ORIGINALLY DETERMINED THAT THE DECAL
WAS NOT REQUIRED BASED ON STARTTRANS UNDER-
STANDING OF, "SCHOOL BUS"

Describe the consequence(s) of the defect or noncompliance condition.

THE STATED WARNING ON THE DECAL IN FMVSS III
SECTION 59.3(A) OUTLINES THE POTENTIAL HAZARD.

Identify any warning which can (a) precede or (b) occur.

DEALER OWNER LETTER / DRAFT

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

N/A

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

John Woods - General Mgr.

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

SEE ATTACHED LETTER FROM
STU SEIGEL DATED 9/6/11.

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

THROUGH OUR RECORDS DETERMINING A LIST OF CUSTOMERS
VIA LETTER CONTACT INSTRUCTING OWNERS WHAT TO DO. (REMEDY)
THE LETTER SHOULD INSTRUCT THE OWNER TO TAKE/FOLLOW
THE INSTRUCTIONS AND INSTALL THE COMPLIANT DECAL
IN A VISABLE LOCATION FOR THE DRIVER. (RECALL CONDITION)

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

STARTRANS will generate a list of known customers from our system with the applicable problem. These customers / list represent the control group that will be contacted with an "owner notification" letter outlining what steps to take to correct the non-compliance.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

The owner notification will provide detailed instructions outlining the "DECA" installation - location and return of or acknowledgement of the remedy.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

Production was checked for units in process. Having found none, sales was informed of the non-compliance. All new orders will receive P/N-0750154 DECA1.

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

- STARTRANS contacted by letter September 20, 2011
- WK of September 26th ODI was notified
- Once ODI approves STARTRANS DC's we will issue an owner notification letter in Oct./Nov.
- Starting in Oct./Nov. STARTRANS will contact customers to start the remedy process.

VII. Furnish Recall Communications

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to RMD.ODI@dot.gov for review prior to mailing.

Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.



2592 East Kercher Road - Goshen, Indiana 46528 - 574-642-4730 fax: 574-642-4169

To: Whom it may concern

From: Kevin Walker

Date: 9/19/2011 – **REVISED: 10/06/11 (Amended Qty Total for Recall)**

Re: Answers to questions posted on document NVS-221SSe/PE-111-110727

1. Answer to question #1: **436**
2. Answer to question #2: Startrans did not rely on testing as we determined that after reading Section 9.3(c) that we were not building a "School Bus".
3. Answer to Question #3: Startrans review of FMVSS 111 determined that there was no applicability in needing the decal stated in section 9.3(c) based on our interpretation of what constitutes a "School Bus".
4. Answer to question #4: Startrans has noting to report.
5. Answer to question #5: Startrans has noting to report.
6. Answer to question #6: Startrans has noting to report.

Respectfully,

Kevin Walker
Engineering Manager
Startrans Bus
574-642-0811 – Phone
574-642-0812 – Fax