

## VOLKSWAGEN

GROUP OF AMERICA

Mr. Claude H. Harris  
Acting Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attention: Recall Management Division (NVS-215)  
1200 New Jersey Avenue, S.E.  
Washington, DC 20590

CHRISTOPHER T. SANDVIG NAME  
GENERAL MANAGER COMPLIANCE/TREAD TITLE  
PRODUCT COMPLIANCE DEPARTMENT  
248-754-5000 PHONE  
248-754-5093 FAX  
SEPTEMBER 7, 2011 DATE

Subject: Notification of Voluntary Recall  
Volkswagen Accessory Stainless Steel Exhaust Tips (Part Number 1K0 071 910 U)  
When Installed on 2011-2012 Model Year Volkswagen Jetta Sedan (6<sup>th</sup> Generation)

VOLKSWAGEN GROUP OF AMERICA, INC.  
3800 HAMLIN ROAD  
AUBURN HILLS, MI 48326  
PHONE +1 248 754 5000

Dear Mr. Harris:

This information is submitted in accordance with the requirements of Part 573 of Title 49 of the Code of Federal Regulations (49 CFR 573 (2011)).

573.6 (c) (1) **Manufacturer's Name**  
Volkswagen de Mexico, A.A. de C.V.

**Importer**  
Volkswagen Group of America, Inc. (VWGoA)

573.6 (c) (2) **Identification of Vehicles**  
Make : Volkswagen  
Line : Jetta sedan (6<sup>th</sup> Generation)  
Model Year : 2011-2012  
Month/Year  
of Manufacture : March 18, 2010 through August 22, 2011  
VIN Numbers  
of Affected Vehicles: 3VW\_\_AJ\_BM000043 - 3VW\_\_AJ\_CM318427

Other Identification: Jetta sedan (6<sup>th</sup> Generation) with Volkswagen accessory stainless steel exhaust tips, part number 1K0 071 910 U.

573.6 (c) (3) **Number of Vehicles Potentially Containing the Defect**  
30,294 vehicles are potentially affected by this defect in the United States.

- 573.6 (c) (4) **Percentage of Vehicles Actually Containing the Defect**  
100% of affected vehicles contain the defect.
- 573.6 (c) (5) **Description of Defect**  
On some 2011-2012 Jetta sedan (6<sup>th</sup> Generation) vehicles with port-installed Volkswagen accessory stainless steel exhaust tips (part number 1K0 071 910 U), the exhaust tips can extend beyond the original length of the factory-installed exhaust pipes. Due to the extra length added by the accessory exhaust tips, there is an increased risk of being burned.
- 573.6 (c) (6) **Basis for Determination**  
July 2011: Volkswagen received complaints of burns resulting from Volkswagen accessory stainless steel exhaust tips (part number 1K0 071 910 U) that extended beyond the original length of the vehicle's exhaust pipes. Based on these complaints, Volkswagen began an investigation.  
  
August 30, 2011: Determination of safety defect was made.
- 573.6 (c) (7) **Noncompliance Test Result**  
Not applicable
- 573.6 (c) (8) **Proposed Remedial Program**  
Dealers will inspect affected vehicles to determine if they have Volkswagen accessory stainless steel exhaust tips (part number 1K0 071 910 U). As necessary, replacement stainless steel exhaust tips will be installed. This work will be performed free of charge.  
  
Dealers: In or before November, 2011  
Owners: In or before November, 2011
- 573.6 (c) (9) **Submission of Communications**  
A representative copy of all bulletins and other communications sent to dealers and owners will be submitted within five (5) days of dealer/owner notification.
- 573.6 (c) (10) **Proposed Owner Letter**  
A draft owner's letter will be submitted to the agency for review and approval.
- 573.6 (c) (11) **Manufacturer's Recall Code**  
VWGoA has assigned the code 26G8/U3 to this recall.

Sincerely,



Christopher T. Sandvig  
General Manager Compliance/TREAD