



419 West Pike Street, PO Box 629, Jackson Center, OH 45334-0629

August 31, 2011

**VIA E-MAIL
RECEIPT CONFIRMATION REQUESTED**

11V-459
(2 Pages)

Mr. Claude Harris
Acting - Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
1200 New Jersey Ave. S.E.
Washington, DC 20590

Re: Thor Motor Coach
Defect and Non-Compliance Report

Dear Mr. Harris:

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, we are hereby notifying the National Highway Traffic Safety Administration that certain motorhomes manufactured by Thor Motor Coach (TMC) were built with a defect that has been determined to be safety related.

- A. Recall Population and Vehicle Identification. The motorhomes built with the safety defect are as follows:

<u>Brand Name</u>	<u>Model Name</u>	<u>Model Years Affected</u>
Thor Motor Coach	Windsport 32A	2011, 2012
Thor Motor Coach	Hurricane 32A	2011, 2012

These motorhomes were built between September 3, 2010 and August 18, 2011. The total number of motorhomes subject to this recall campaign is 246.

- B. Description of Defect. All of the motorhomes subject to this recall campaign have the exhaust running too close to a vehicle storage compartment. The exhaust requires a heat shield to be in place in when located this close to other parts of the vehicle. Without the heat shield in place, heat is not properly dissipated around the exhaust of the vehicle. This potentially could result in a fire. In the event of a fire, there is a potential for property damage, personal injury or death. There have been no reports of injuries due to this defect.
- C. Basis for Determining that a Defect Exists. TMC was notified by a customer on 8/4/11 and has since received two more incident reports. One on 8/5/11 and the other on 8/8/11. The event on 8/5/11 occurred on a service evaluation drive that confirmed the defect.

- D. Remedying of Defect. The Recall campaign to be implemented by Thor Motor Coach to remedy the safety defect will be to install a heat shield to protect the storage compartment from the heat generated by the exhaust. As will be set forth in the registered owner notification letter, this defect will be corrected by Thor Motor Coach at no expense to the owner.
- E. Owner Notifications. TMC will notify owners of the motorhomes of the safety defect. A copy of the Owner's notification letter is attached for approval.
- F. Dealer Notifications: TMC will notify its dealers of the safety defect. A copy of the Dealer's letter is attached for approval. This letter will be transmitted electronically to the TMC dealer population.
- G. Quarterly Reporting Requirements. Thor Motor Coach will be filing quarterly reports as required by Part 573.7 of Title 49 the Code of Federal Regulations.
- H. Campaign Number. TMC's internal number is RC000042.

The enclosed information should comply with the NHTSA regulations and satisfy the obligations of TMC with respect to this recall campaign. If you need any additional information regarding the participation of TMC in this recall campaign, please feel free to contact me at 937-596-6849, Ext. 7363 or contact Mark Stanley at TMC directly at 877-500-1020 ext. 2095.

Sincerely,



David M. Mihalick
Thor Industries
Standards Compliance Manager