



**I. Identify the Vehicle Models Involved in the Recall**

**2. Identify the Vehicles Involved in the Recall.** *For each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:*

**11/20/03 Prevost VIN: 2PCY3349621027912 registered to:**

**Greg Sherwood, 4455 Berting St., San Diego, CA 92115**

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

Motorhome – installed (1)one Norcold 1200 in a new conversion for original owner (Hormel Enterprises)

**09/07/04 Prevost VIN: 2PCW3349631027966 registered to:**

**Timbaland c/o Mosley Touring, Inc., 5239 Challedon Dr., Virginia Beach, VA 23462**

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

Studio Bus – installed (1)one Norcold 1200 in a remodel

**9/23/04 Prevost VIN: 2PCW3349951028421 registered to:**

**Mark Dillman, Rent A Trailer, P O Box 205, Peru, IN 46970/ Auto Owners Insurance Company has possession of vehicle which was destroyed by fire in 2010**

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

Demonstrator - installed (1) Norcold 1200 unit in new conversion, replaced (1)one Norcold 1200 unit 6/23/05 under warranty

**11/14/05 Prevost VIN: 2PCY3349041014837 registered to:**

**Tasca Automotive Group, Bob Tasca, Jr., 1300 Pontiac Ave, Cranston, RI 02920**

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

H-3 Motorhome – installed (1)one Norcold 1200 unit in a new conversion

**11/14/05 Prevost VIN: 2PCW3349551028626 registered to:**

**Four Seasons Leasing, Inc., P. O. Box 1299, Lebanon, TN 37088**

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

Star bus for Dr Angelou – installed (1) Norcold 1200 unit in new conversion

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**6/23/06 Prevoist VIN: 2PCY334961028885 registered to:**

**Coach Quarters Entertainment Transportation, P O Box 2125, Goodlettsville, TN 37070**

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

Entertainer lease coach – installed (1) Norcold 1200 unit in new conversion for original owner (Starlite Leasing, LLC)

**9/19/06 Prevoist VIN: 2PCY3349561028961 registered to:**

**Coach Quarters Entertainment Transportation, P O Box 2125, Goodlettsville, TN 37070**

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

Entertainer lease coach – installed (1) Norcold 1200 unit in new conversion for original owner (Starlite Leasing, LLC)

**Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.**

**II. Identify the Recall Population**

**3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.**

<b>Model</b>	<b>Year</b>	<b>Number of Vehicles Potentially Involved</b>
PREVOST	2003 through 2006	7

**Total Number Potentially Affected by the Recall:** 7

**4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: 7**

**Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:**

Manufactured interiors that the recalled refrigerators were installed on(6)

Added to interior as a remodel/repair (1)

Replaced under warranty (1)

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**III. Describe the Defect or Noncompliance**

**5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.**

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See Norcold Recall 10E-049

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**Describe the cause(s) of the defect or noncompliance condition.**

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**Describe the consequence(s) of the defect or noncompliance condition.**

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**Identify any warning which can (a) precede or (b) occur.**

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**If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.**

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Norcold, Inc  
600 S Kuther Rd  
Sidney, OH 45365

**Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:**  
J David Roberts, Vice President

**IV. Provide the Chronology in Determining the Defect/Noncompliance**

*If the recall is for a defect, complete item 6, otherwise item 7.*

- 6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.**
- 7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.**

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**V. Identify the Remedy**

**8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.**

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**9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.**

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**Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.**

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**Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.**

Discontinued use of the affected model in September of 2006

Have not been notified how to proceed yet we have notified customers with the affected model of Norcold Recall 10E-049 installed in their vehicle.

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#### **VI. Identify the Recall Schedule**

**10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.**

We are waiting on Norcold to contact us regarding how we are to proceed. Ie: will they replace the units?, do we repair the units?, if so, who pays for the replacement and/or repair?,

No customer letter because we do not know what we are supposed to tell the customers regarding repair and/or replacement.

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## **VII. Furnish Recall Communications**

**11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov) for review prior to mailing.**

**Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.**