

Safety Defect and Noncompliance Report Guide for Vehicles

PART 573 Defect and Noncompliance Report

On 07/27/11, 2011, [C&B Quality Trailer Works Inc.] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No.) exits in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: July 29th 2011

Furnish the manufacturer's identification code for this recall (if applicable):

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

C&B Quality Trailer Works Inc.


Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Telephone Number: 208-455-2768

Fax No.: 208-459-8350

Name and Title of Person who prepared this report.

James Gordon (Warranty Dept)

Signed: 

1. Identify the Vehicle Models Involved in the Recall
2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): C&B

Model Years Involved: 2010-2011

Model(s): Stock

Production Dates: Beginning: 06/30/10 Ending: 02/21/11

VIN Range: Beginning: 36050 Ending: 37076

Vehicle Type: Trailer Bodystyle: stock trailer

Descriptive information which characterizes/distinguishes the recalled vehicles from those

model vehicles not included in the recall: The issue lies on a small grouping of stock trailers (trailers intended for livestock transport), in both the bumper pull, and gooseneck variety, is with the rear gate of said trailers were built to a specific specification for latching when pushed closed. The gate design of said trailers was developed to close in a fashion that doesn't require the operator to maneuver any type of handle or catch, latching upon the closing of the gate/door (similar to a car/truck door when pushed closed).

Said stock trailers have a release located on the outside, driver side, wall accessible from within the trailer, through the openings in the side walls. It has come to our awareness that some people are not able to operate the exterior release handle from within the trailer, through the openings in the sides of the trailer walls, due to misc factors (e.g. arm length). We believe that some users within said trailers, would not be able to open the rear gate/door once closed and inside.

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period. 28 out of 1458 is 1.9%

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Number of Vehicles 28

Model Year Potentially Involved Late 2010-Early 2011

Total Number Potentially Affected by the Recall: 28 in the US

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: 28 out of 1458 is 1.9%

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture

of the recalled vehicles: Each of the trailers with the issue were determined by their work order. Each one of the work orders for said trailers had the specific type of rear gate, selected as the rear gate to be built on that model. In short, we were able to determine via the work orders.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as

appropriate. Said stock trailers have a release located on the outside, driver side, wall accessible from within the trailer, through the openings in the side walls. It has come to our awareness that some people are not able to operate the exterior release handle from within the trailer, through the openings in the sides of the trailer walls, due to misc factors (e.g. arm length). We believe that some users within said trailers, would not be able to open the rear gate/door once closed and inside.

Describe the cause(s) of the defect or noncompliance condition. Too great a distance for some users/owners to reach release handle from inside trailer, via the openings in the side walls.

Describe the consequence(s) of the defect or noncompliance condition. If said trailer rear gate were to be pushed, blown, etc and latch closed while user/owner is within (and escape door in front was secured closed), and user/owner was not able to reach the release handle, user/owner would be locked inside the trailer.

Identify any warning which can (a) precede or (b) occur. None to note.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address. Not applicable.

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier: Not applicable.

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and

warranty claims. There have not been any accidents, injuries, fatalities, or warranty claims for said issue. Said issue was identified within the manufacturing facility by one of our supervisors, one that was not able to open the gate after it had been shut with him within said trailer model.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined. 07/26/11

V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance.

Clearly describe the differences between the recall condition and the remedy. **We have developed a user kit with instructions. The kit includes picture detailed instructions and appropriate metal fabrication parts to install a handle accessible within the trailer, to open from within the trailer.**

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly. **The remedy component adds an extra release handle to the rear gate catch component that is readily accessible from within said trailer.**

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state. **As stated above, when we discovered the problem, the remedy was immediately taken to action at our manufacturing facility. Also, a remedy kit with instructions have been sent to all dealers where said trailer model with said rear gate issue were distributed/sold.**

VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall. **As of 08/01/11 C&B will be sending out literature/notices for approval to NHTSA. Upon approval, C&B will send out recall information to all dealers where said trailers were sold, and to all owners on file. All trailers sold through dealers have paperwork that is returned with owners information. This is how we are able to track which trailers are sold or not (i.e. if not, they will still be available at a dealer's sales facility). Foreseeable problems include: envelope return due to owner moving, owner not responding, or owner refusal.**

VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or

noncompliance condition on, not just the initial notification. A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.

Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.

Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety. This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. Jon White at (202) 366-5226 or by FAX at (202) 366-7882.