



August 9, 2011

Mr. George Person  
Chief Recall Management Division  
Office of Defects Investigation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, DC 20590

11V-411  
(5 Pages)

Re: Gillig Safety Recall - Cummins V-Band Clamp

Dear Mr. Person:

This letter is written to inform you of Gillig's intention to notify customers of a safety defect related to the Cummins V-Band Clamp installed on Gillig buses manufactured from 2010-2011. The recall affects 563 buses.

Cummins discovered the defect and notified Gillig on August 9, 2011.

Attached is Gillig's 573 report. If you have any questions, please give me a call at 510-264-5037 or e-mail [greg.vismara@gillig.com](mailto:greg.vismara@gillig.com)

Sincerely,

**GILLIG LLC**

Gregory J. Vismara  
Vice President Engineering

cc: Robert Birdwell

GJV/vo  
attachment

**Safety Defect and Noncompliance Report Guide for Vehicles**  
**Part 573 Defect and Noncompliance Responsibility and Reports**

**On August 9, 2011, Gillig LLC decided that a defect which relates to motor vehicle safety exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.**

**Date this report was prepared:** August 9, 2011

**Furnish the manufacturer's identification code for this recall (if applicable):** N/A

**1) Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.**

Gillig LLC  
25800 Clawiter Road  
Hayward, Ca 94545

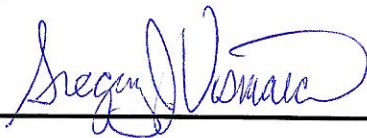
**Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.**

Gregory J. Vismara  
Vice President  
**Telephone number:** 510-264-5037 **Fax Number:** 510-264-3897

**Name and Title of Person who prepared this report:**

Gregory J Vismara  
Vice President

**Signed:**



---

**I. Identify the Vehicle Models Involved in the Recall**

**2. Identify the Vehicles Involved in the Recall:**

**Make(s):** Gillig LLC **Model Years Involved:** 2010-2011 **Model(s):** Lowfloor

**Production Dates: Beginning:** TBD when serial numbers of affected units are provided by Cummins **Ending:** TBD when serial numbers of affected units are provided by Cummins

**VIN Range: Beginning:** TBD **Ending:** TBD (not sequential)

**Vehicle Type:** Transit Bus **Body style:** Lowfloor

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

Effectuated Vehicles are equipped with V-Band clamps Cummins part number Q187684, Q187685 or Q187686

**Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents.** 95%

**II. Identify the Recall Population**

**3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.**

<u>Model</u>	<u>Year</u>	<u>Number of Vehicles Potentially Involved</u>
Lowfloor	2010-2011	563

**Total Number Potentially Affected by the Recall:** 563

**4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:** Refer to Cummins 573 submittal attached

**Identify and describe how the recall population was determined – in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:**

Engine serial numbers containing the suspect part numbers above will be provided by Cummins to Gillig. Bus serial numbers these engines were installed in will be identified through the Gillig Serial Number Tracking Database.

### **III. Describe the Defect or Noncompliance**

**5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or non-compliance. Illustrations should be provided as appropriate.**

Refer to Cummins 573 submittal attached

**Describe the cause(s) of the defect or noncompliance condition.**

Refer to Cummins 573 submittal attached

**Describe the consequence(s) of the defect of noncompliance condition.**

Refer to Cummins 573 submittal attached

**Identify any warning which can (a) precede or (b) occur.**

Refer to Cummins 573 submittal attached

**If the defect of noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.**

Cummins Inc

500 Jackson Street

Columbus, IN 47201

**Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:**

Steven R. Butler, Director – Product Safety

### **IV. Provide the Chronology in Determining the Defect/Noncompliance**

**6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.**

Refer to Cummins 573 submittal attached

**7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.**

N/A

## **V. Identify the Remedy**

**8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing and owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part.**

Refer to Cummins 573 submittal attached

**9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.**

Refer to Cummins 573 submittal attached

**Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.**

Refer to Cummins 573 submittal attached

**Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.**

Refer to Cummins 573 submittal attached

## **VI. Identify the Recall Schedule**

**10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.**

Refer to Cummins 573 submittal attached

## **VII. Furnish Recall Communications**

**11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov) for review prior to mailing.***

**Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.**