



Fleetwood RV, Inc.
1010 Commerce Dr.
Decatur, Indiana 46733
P: (800) 322-8216 / www.fleetwoodrv.com

August 1, 2011

Mr. Daniel C. Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Ave, SE
Washington, DC 20590

Re: Part 573 DEFECT AND NONCOMPLIANCE REPORT

Dear Mr. Smith:

On July 28, 2011, Fleetwood RV, Inc., determined that a safety defect exists in certain motor homes as listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

The following is the information required by 49 CFR Part 573:

- This report was prepared on August 1, 2011.
 - Fleetwood RV, Inc., has assigned 110728FRV as an identification code to this recall.
- (1) The affected motor homes were manufactured by the following wholly owned subsidiaries of Fleetwood RV, Inc.

Fleetwood RV, Inc. #44
1031 U.S. 224 E
Decatur, Indiana 46733

The agency should contact the following individual with respect to this recall:

Craig Biazio
National Warranty Manager
Fleetwood RV, Inc.
1010 Commerce Dr., P.O. Box 1007
Decatur, Indiana 46733
Telephone: 260-724-5960
E-mail: craig.biazio@fleetwoodrv.com

Craig Biazio prepared this report.

- (2) The vehicles involved in the recall are certain model year 2010 American Eagle, American Tradition, Discovery, Revolution LE, and model year 2011 American Eagle, American Heritage, American Tradition, Boulder, Boulder Classic, Discovery, Expedition, Providence, Revolution LE, and Southwind Class A motor homes. These motor homes are identified, non-consecutively, as:

American Eagle 719BA4405869 through 719BB4406638
Manufactured 6/10/2010 through 8/25/2010

American Heritage 882BB4405911 through 782BB4406214
Manufactured 7/21/2010 through 8/13/2010

American Tradition 780PB4405724 through 780PB4406565
Manufactured 7/22/2010 through 8/24/2010
Bounder 739HB4405949 through 739HB4406771
Manufactured 6/7/2010 through 8/26/2010

Bounder Classic 738BB4406033 through 738RB4406761
Manufactured 6/9/2010 through 8/24/2010

Discovery 770GA4405936 through 770CB4406812
Manufactured 6/4/2010 through 9/20/2010

Expedition 730BB4406474 through 730BB4406886
Manufactured 8/20/2010 through 9/17/2010

Providence 772KB4406674
Manufactured 9/16/2010 (1 only)

Revolution LE 781WB4405232 through 781TB4406642
Manufactured 6/8/2010 through 8/26/2010

Southwind 721JB4405924 through 721VB4406790
Manufactured 6/2/2010 through 9/2/2010

- (3) Fleetwood RV reports approximately 359 as the number of model year 2010 American Eagle, American Tradition, Discovery, Revolution LE, and model year 2011 American Eagle, American Heritage, American Tradition, Bounder, Bounder Classic, Discovery, Expedition, Providence, Revolution LE, and Southwind Class A motor homes that were equipped with one or more Siemens or Murray (by Siemens) brand circuit breakers that may contain a safety defect.
- (4) Fleetwood RV estimates 1% as the percentage of Siemens or Murray (by Siemens) brand circuit breakers that contain the safety defect and that were installed in the affected model year 2010 American Eagle, American Tradition, Discovery, Revolution LE, and model year 2011 American Eagle, American Heritage, American Tradition, Bounder, Bounder Classic, Discovery, Expedition, Providence, Revolution LE, and Southwind Class A motor homes.

This estimate is based on the Defect and Noncompliance Report filed by Siemens, stating that 1% of all circuit breakers manufactured within the scope of the recall dates (209,000 of 2,107,725) may contain the defective components, and of those products, approximately 1% were sold to an RV manufacturer.

- (5) On motor homes affected by this recall, certain Murray or Siemens brand circuit breakers having a non-conforming "spring clip" plug-in assembly that breaks or fails to provide sufficient force to maintain a proper electrical connection in the panelboard, may have been installed.

The products at issue that may have been supplied to Fleetwood RV, Inc., are Siemens or Murray brand one inch plug-in circuit breakers, single pole, 15 amp (Catalog #MP115), 20 amp (Catalog #MP120), and 30 amp (Catalog #MP130), and were distributed by Dave Carter & Associates, Inc. The affected Siemens or Murray brand circuit breakers have a June 2010 or July 2010 date code.

The cause of the defect, according to Siemens, the circuit breaker manufacturer, is the incorrect heat treatment of the breaker's spring clip by a heat treatment vendor.

According to a Defect and Noncompliance Report filed by the circuit breaker manufacturer, Siemens, regarding defective breaker spring clips, "Over time, this condition could lead to excessive temperature, arcing or thermal damage at the connection point, and potential damage to the panelboard's electrical insulation. Such activity may, in extreme situations, lead to fire, property damage, or personal injury."

Fleetwood RV is not aware of any warning which can precede or occur during the breakage or failure of a circuit breaker spring clip.

The circuit breakers identified by the recall were purchased by Fleetwood RV from the following distributor:

(Headquarters) Dave Carter & Associates, Inc.
3530 SW 7th St.
Ocala, FL 34474

(Distribution Center) Dave Carter & Associates, Inc.
Indiana Division
1136 Verdant Drive
Elkhart, IN 46516

The name(s) and title(s) of the chief executive officer or knowledgeable representative(s) of the supplier:

David J. Carter, Sr. Chairman, Dave Carter & Associates, Inc.
Doug Boyer, Director of Marketing, Dave Carter & Associates, Inc.

- (6) Fleetwood RV began an investigation on July 26, 2011 when our office was informed in a letter from NHTSA's Office of Safety Defects of an equipment query investigation regarding a circuit breaker recall which was declared by Siemens and assigned by NHTSA as recall 10E-053. The letter identified that Dave Carter & Associates sold Fleetwood 384 of the Catalog #MP115 (15- amp) circuit breakers, 576 of the Catalog #MP120 (20-amp) circuit breakers, and 60 of the Catalog #MP130 (30-amp) circuit breakers identified by the Siemens recall. Based on inventory and production records, and the Siemens recall documents, Fleetwood RV, Inc., decided that a safety defect existed and that products potentially equipped with the recalled circuit breakers should be recalled. Fleetwood RV is not aware of any accidents or injuries which have resulted from this safety defect.
- (7) Not applicable.
- (8) Fleetwood RV dealers will remove any Murray or Siemens brand one inch plug-in single pole circuit breakers, with a capacity of 15, 20, or 30 amps, and marked with a June 2010 or July 2010 date code, and replace them with different circuit breakers of the appropriate amperage capacity.

The replacement breakers will be supplied by Dave Carter & Associates, Inc., and will have properly heat treated spring clips as described in Siemens' Defect and Noncompliance Report, filed under NHTSA Recall 10E-053.

The replacement breakers will have a date code of November 2010, or later.

The recall condition was corrected in production by the physical return of Siemens or Murray by Siemens brand circuit breakers stamped with a June 2010 or July 2010. Email records indicate that circuit breakers catalog numbers MP120 and MP130 were removed from warehouse stock and floor bins on September 7, 2010, and that there was a return of circuit breaker catalog number MP130 on September 22, 2010. The physical return of the recalled circuit breakers was performed by a representative of Dave Carter & Associates, Inc.

Fleetwood RV, Inc.'s, General Reimbursement Plan, filed with the NHTSA on June 10, 2011, is attached. Exceptions to the Plan in regard to this Recall are as follows:
RECALL 110728FRV: None.

- (9) Fleetwood RV intends to conduct a dealer notification by e-mail in August 2011.

Fleetwood RV intends to conduct a customer notification in August 2011.

Fleetwood RV does not foresee any problems with implementing this voluntary recall campaign.

(10) Copies of subsequent correspondence will be submitted to the NHTSA within five (5) working days of distribution. This correspondence will include:

- I) Letter of dealer notification
- II) Letter of customer notification
- III) Service Bulletin

A draft of these documents will be forthcoming for your review. If additional information is required, please contact Joyce Geels who can be reached by phone at (260) 724-5795 or by e-mail at joyce.geels@fleetwoodrv.com.

Sincerely,

A handwritten signature in black ink, appearing to read "Craig S. Biazio". The signature is stylized with loops and a long horizontal stroke at the beginning.

Craig S. Biazio
National Warranty Manager



Fleetwood RV, Inc.
1010 Commerce Dr.
Decatur, Indiana 46733
P: (800) 322-8216 / www.fleetwoodrv.com

Fleetwood RV, Inc.
Recall General Reimbursement Plan
(as submitted to the NHTSA)
REV. 06/02/2011

As required in the Federal Code of Regulations in 49 CFR 573 and 577, Fleetwood RV, Inc., (FRV) submits this General Reimbursement Plan pertaining to reimbursement for costs incurred by a recreational vehicle owner for qualified repairs performed prior to being notified of a safety-related defect or FMVSS non-compliance.

FRV's general plan to reimburse owners for the costs incurred for remedies in advance of their notification of a potential safety-related defect or FMVSS non-compliance is outlined below and is pursuant to 49 CFR 573.6 (c)(8)(i).

Reimbursement Notification

FRV will notify owners in accordance with 49 CFR 577 that they may be entitled to a refund for repairs that were paid for in advance of a specific safety-related recall or FMVSS violation and prior to a specific ending date. This ending date will be specified and in accordance with 49 CFR 573.13 (c)(2) and defined as a minimum of ten (10) calendar days after the date FRV mailed its final 49 CFR 577 notification to owners. Owners who believe they may be entitled to a reimbursement under this plan will be instructed to contact FRV at the address and telephone number listed below.

Fleetwood RV, Inc.
1010 Commerce Drive
Decatur, IN 46733
(800) 322-8216

FRV notes that under this rule, FRV is allowed to identify a beginning date for reimbursement eligibility in accordance with 49 CFR 573.13 (d)(1). RV Owners who paid for a remedy prior to the beginning date would not be eligible for reimbursement under the plan. FRV has not typically established a beginning date and does not anticipate a change to this practice. However, in any case where FRV determines a beginning date is necessary or appropriate, FRV would indicate that in the owner notification. Additionally, in cases where all vehicles involved in a specific recall action are still within their FRV factory warranty or extended warranty period, FRV may not include a reimbursement notification as permitted by 49 CFR 577.11 (e) and subject to approval by the agency.

The 49 CFR 577 owner notification will provide the above address and toll-free telephone number where the owner may contact FRV and obtain specific information regarding the reimbursement plan. This general reimbursement plan will be incorporated into notifications pursuant to 49 CFR 573.6. Information regarding a specific recall may be incorporated into the 49 CFR 573.6 notification.



Fleetwood RV, Inc.
1010 Commerce Dr.
Decatur, Indiana 46733
P: (800) 322-8216 / www.fleetwoodrv.com

Costs to be Reimbursed

For eligible FRV Recreational Vehicles, FRV will reimburse the RV owner for the amount paid for a remedy that specifically addressed and was reasonably necessary to correct a specific defect that was the subject of the recall. Reasonable and necessary costs will be limited to labor at local labor rates, parts (not to exceed normal retail price for authorized parts), miscellaneous fees such as, shop supplies, disposal fees, freight and taxes where applicable.

FRV is the only entity authorized to review and approve reimbursement to owners under this plan. All eligible and approved reimbursements will be mailed from the mailing address listed above. Customers may request reimbursement directly from FRV at the above address or they may contact their selling dealership to request reimbursement for them on their behalf. In either case, FRV will reimburse the customer directly. Should an authorized FRV dealership elect to reimburse a customer directly, FRV would reimburse the FRV dealership through the normal course of business transactions.

FRV notes that in accordance with 49 CFR 573.13 (d) (1), owners may not be eligible for reimbursement costs incurred by the owner where the repairs were performed during FRV's original warranty period since those repairs would have normally been performed free of charge.

Required Documentation

Consistent with 49 CFR 573.13 (d) (4), reimbursement eligibility and determination will be dependent upon the owner providing the following documentation:

- ❖ Owner Name
- ❖ Owner Address
- ❖ Owner Contact Information (telephone number, e-mail address, cell phone number)
- ❖ FRV Identification Number (FIN) or Chassis Vehicle Identification Number (VIN)
- ❖ Identification of Recall Number relative to the specific repair performed
- ❖ Proof of Ownership
- ❖ An original receipt or work order for the pre-notification remedy - receipt needs to include breakdown of labor, parts and miscellaneous fees
- ❖ If the pre-notification remedy was performed during the warranty period, documentation indicating that the warranty was not honored or that the remedy performed under warranty did not correct the defect

Failure to submit the information listed above may result in denial of the reimbursement request.