



Volvo Cars of North America, LLC

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Adam Kopstein, Manager
Product Safety & Compliance Office

April 13, 2012

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE, Room W45-306
Washington, DC 20590

Re: DEFECT INFORMATION REPORT

Dear Ms. Lewis,

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, Volvo Cars of North America, LLC (Volvo) submits the following supplemental information to our July 21, 2011 defect information report for recall 11V-378 (R89240 – R246).

573.6 (c) 6: Chronology of Events – supplemental

- Supplemental Chronology of events:
 - In our defect letter dated July 21, 2011 Volvo stated that an investigation into the condition affecting left-hand drive vehicles was initiated and concluded on 6/15/11. In fact, this investigation began on 6/15/11 and did not conclude until 6/29/11.
 - On 6/29/11 Volvo began to query the scope of affected vehicles, searched for the potentially affected markets and began preparations for a defect decision which was taken on 7/15/11

If you have any questions related to this matter, please feel free to contact me at my abovementioned phone number, or Larry Mihok of my staff at 201-768-7300, extension 7336.

Sincerely yours,

A handwritten signature in blue ink that reads "A. Kopstein".

Adam Kopstein
Manager, Product Safety & Compliance Office
Volvo Cars of North America, LLC