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PREVOST

July 18th 2011

Mrs Kelly Schuler
National Highway Traffic Safety Administration (NSA-10)
1200 New Jersey Avenue, S.E.
Washington, D.C, 20950
Kelly.Schuler@dot.gov

Subject: Recall Campaign SR11-52
Fuse Box Connections
Model Year 2009 to 2011 Volvo Bus 9700
Defect report– For assignment of NHTSA recall #

Dear Mrs Schuler:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and 49 CFR Part 573.

Volvo Bus Corporation (VBC) has decided to conduct this safety action. Details of this action are included in the attached Defect Report.

Do not hesitate to contact me should you need additional information.

Best regards,

Deny Bertrand
Regulatory Compliance Manager
Prevost
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e-mail: deny.bertrand@volvo.com

Defect Report

Recall Campaign Numbers
Subject:

Prevost SR11-52 (VBC C8757)
Fuse Box Connections

Vehicle Models Involved in the Recall:

- **Manufacturer:** Volvo Bus
- **Models:**
 - 9700 Model Year 2009-2010-2011
Chassis range: 127142 / 148659
- **Inclusive Dates of Manufacture:** Oct. 31, 2008 - July 1, 2011

Recall Population

- Approximate percentage of the production of all the recalled models manufactured by Volvo Bus Corporation (VBC) between the inclusive dates of manufacture provided above, that the recalled model population represents : 100%
- Estimated number of vehicles potentially affected by the Recall in the US: 185
- Approximate percentage of the total number of vehicles estimated to actually contain the defect: Unknown. This recall remedy will be implemented on 100% of the recalled vehicles.

Description of the Defect

- **Description:** On some vehicles, there is a possibility of poorly tightened nuts on the front and rear fuse boxes connections.
- **Cause of the defective condition:** Power cables' clamping and torque tightening were not made as required.
- **Consequence:** There could be disturbances in the electrical equipment and possible unplanned stops. In worst case, this can lead to bad contact, excessive heat development or a fire.
- **Warning that can precede:** Symptoms could be poor AC performance or bad startability.

Chronology in determining the Defect

July 7th 2011: Thermal incident reported

July 15th 2011: Prevost informed of VBC's decision to conduct a safety action.

To date, no accidents, injuries nor fatalities have been reported.

Description of the Remedy

VBC has voluntarily decided that all vehicles affected shall have their fuse box inspected with respect to clamping and torque tightening of the power cables. When needed, the installation shall be rectified, at no charge.

How and when the recall condition was corrected in production.

Production procedures were corrected in July 2011.

Recall Schedule

July 15th 2011: preliminary defect report sent to NHTSA's attention
July 2011: recall letter expected to be mail out to customers.

No problems are foreseen with implementing the recall.

Differences between the recall condition and the remedy

There are no differences, other than that the clamping and torque tightening of the fuse box's power cables will be per standard on the remedy.

Recall Communications

Please find enclosed copy of notice to customers.