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By Recall Management Division at 8:51 am, Jun 27, 2011

**DUCATI**NORTH AMERICA, INC.

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11V-336  
Corporate Headquarters  
**8 PAGES**

To: Ms. Kelly Schuler, Ms. Delia Lopez  
Recall Analysis Division  
Safety Assurance

From: Jonathan LaForte  
Ducati North America

Subject: Safety Recall Campaign Notification

Dear Ms. Schuler and Ms. Lopez,

Attached please find a recall campaign notification form concerning Ducati MY2011 Diavel motorcycles.

I am reachable by email, fax, and phone at:

Email: [jon.laforte@ducati.com](mailto:jon.laforte@ducati.com)

Fax: (408) 716-3135

Phone: (408) 343-4437

Regards,

Jonathan LaForte



Safety Defect and Noncompliance Report Guide for Vehicles  
**PART 573 Defect and Noncompliance Responsibility and Reports<sup>1</sup>**

On June 16, 2011, Ducati Motor Holding [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. 577) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 **Defect and Noncompliance Responsibility and Reports.**

Date this report was prepared: June 25, 2011

Furnish the manufacturer's identification code for this recall (if applicable): RCL-11-002

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Ducati Motor Holding, SPA  
Via Cavalieri Ducati, 3 40132 Bologna, Italy

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Jonathan LaForte  
Technical Manager - Ducati North America  
Telephone Number: 408-343-4437 Fax No.: 408-714-3135

Name and Title of Person who prepared this report.

Jonathan LaForte  
Technical Manager - DNA

Signed:

J. LaForte

<sup>1</sup> Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

**I. Identify the Vehicle Models Involved in the Recall**

**2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:**

Make(s): Ducati Model Years Involved: 2011 Model(s): Diavel  
Production Dates: Beginning: 9/23/2010 Ending: 5/12/2011  
VIN Range: Beginning: ZDM13BLW5AB000027 Ending: ZDM13BLW6BB005262  
Vehicle Type: MC Bodystyle: STD

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

\_\_\_\_\_

\_\_\_\_\_

Make(s): \_\_\_\_\_ Model Years Involved: \_\_\_\_\_ Model(s): \_\_\_\_\_  
Production Dates: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_  
VIN Range: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_  
Vehicle Type: \_\_\_\_\_ Bodystyle: \_\_\_\_\_

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

\_\_\_\_\_

\_\_\_\_\_

Make(s): \_\_\_\_\_ Model Years Involved: \_\_\_\_\_ Model(s): \_\_\_\_\_  
Production Dates: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_  
VIN Range: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_  
Vehicle Type: \_\_\_\_\_ Bodystyle: \_\_\_\_\_

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

\_\_\_\_\_

\_\_\_\_\_

**Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.**

100%

**II. Identify the Recall Population**

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

<u>Model</u>	<u>Year</u>	<u>Number of Vehicles Potentially Involved</u>
Diavel	2011	964

Total Number Potentially Affected by the Recall: 964

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

Ducati discovered that on the motorcycles indicated, the chain guard was produced with brass inserts that could deform over time resulting in the possible loosening of number plate holder retaining screws on the rear swing-arm.

**III. Describe the Defect or Noncompliance**

**5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.**

The chain guard brass inserts can deform.

**Describe the cause(s) of the defect or noncompliance condition.**

Brass inserts are susceptible to deformation unlike the steel replacements.

**Describe the consequence(s) of the defect or noncompliance condition.**

Chain guard brass insert deformation can result in the possible loosening of number plate holder retaining screws on the rear swing-arm.

**Identify any warning which can (a) precede or (b) occur.**

The license plate holder can loosen.

**If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.**

In-house production

**Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:**

#### IV. Provide the Chronology in Determining the Defect/Noncompliance

*If the recall is for a defect, complete item 6, otherwise item 7.*

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

During product testing/failure analysis quality control determined that chain guard brass inserts could deform over time resulting in the possible loosening of number plate holder retaining screws on the rear swing-arm.

#### V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

An authorized Ducati dealer will replace the chain guard with an updated version, manufactured with steel inserts. The dealer will perform this replacement at no cost to the customer for parts and labor.

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Replace the chain guard with an updated version, manufactured with steel inserts.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Brass inserts Vs. Steel inserts

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

The production and field remedies are the same.

#### VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

Ducati North America Recall bulletin to be published to the network of dealers. This is an established communication process therefore we do not anticipate any implementation problems.

## **VII. Furnish Recall Communications**

**11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov) for review prior to mailing.**

**Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.**