



October 19, 2011

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, SE
Washington, DC 20590
Attn: Recall Management Division (NVS-215)

Subject: Defect and Non-Compliance Report

Dear Sir or Madam:

This is an update to information provided on 11v335 we have narrowed and identified the products affected.

Pursuant to 49 CFR part 573, Heartland Recreational Vehicles (Heartland) has decided that a defect which relates to motor vehicle safety exists in the recreational vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration.
Specific Information is listed below:

1. Recall Population and Vehicle Identification. Listed are the product brands manufactured by Heartland included in the recall.

2011 North Country Travel Trailers
Models: 30BHS, 301BHS & 31BKS
Production Date: December 9, 2009 to March 16, 2011
VIN Range: 5SFEB3422BE213631 to 5SFEB3429BE235948

The total number of vehicles included in this recall will now be: 178

2. Description of Defect.

Certain Heartland Recreational Vehicles have the potential for the power supply cord to be draped directly in front of the furnace exhaust, since it is mounted directly above the furnace exhaust. This contact could cause damage to the power cord which could result in a fire.

3. Basis for Determining that a Defect Exists.

Inspection and discovery based on complaint received from a customer.

4. Remedy for Defect.

To move and replace power cord.

5. Owner Notification.

HEARTLAND RECREATIONAL VEHICLES, LLC – 1001 ALL PRO DR – ELKHART, IN 46514
PHONE: 888-262-5992 – FAX 574-262-8340

To be completed once all information and remedy is compiled.

6. Quarterly Reporting Requirements.

Heartland will be filling quarterly reports in connection with this recall.

7. Campaign Number.

Heartland's identification number in connection with this recall is 99-01-08

If you need additional information regarding Heartland's participation in this recall please feel free to contact David Partin at 574-262-8030 ext 1103.

Respectfully

David Partin
Heartland Recreational Vehicles, LLC