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By Recall Management Division at 12:23 pm, Jun 14, 2011

P: 260-461-1890
W: navistar.com**11V-325****(3 pages)**

June 14, 2011

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington D.C. 20590Subject: Defect Information Report (Initial)
Navistar Campaign 11509

Dear Associate Administrator:

This defect information report is submitted pursuant to Part 573.6(a).

(1) MANUFACTURER'S NAME [Part 573.6(c)(1)]

- Navistar, Inc for its INTERNATIONAL[®] brand trucks.

(2) IDENTIFICATION OF VEHICLES [Part 573.6(c)(2)]

- Vehicle Type / Make / Model / Model Year Involved:
 - Commercial Truck / INTERNATIONAL[®] / DuraStar / 2011, 2012
- Vehicle Manufacturing Dates:
 - 1/21/10 thru 4/19/11
- Other Identification Necessary to Describe Vehicles:
 - Equipped with engine feature code 12UXJ or 12UXH.

(3) COMPONENT MANUFACTURER [Part 573.6(c)(2)(iv)]

- This report relates to a component manufactured by Navistar, Inc.

(4) VEHICLE POPULATION INVOLVED [Part 573.6 (c)(3)]

Vehicle Type	Vehicle Make	Vehicle Model	Number of Suspect Vehicles		
			United States	Canada	Export
Commercial Truck	INTERNATIONAL	DuraStar	477	107	0

(5) PERCENTAGE OF VEHICLES ESTIMATED TO CONTAIN THE DEFECT [Part 573.6 (c)(4)]

- It is estimated that all (100%) of the vehicles in suspect population could have the defect.

(6) DESCRIPTION OF DEFECT [Part 573.6 (c)(5)]

- The battery cable insulation may abrade on the front suspension spring shackle possibly resulting in an electrical short.
- An electrical short may cause a fire without warning possibly resulting in property damage, personal injury, or death.

(7) CHRONOLOGY OF PRINCIPAL EVENTS WHICH LED TO DETERMINATION OF A SAFETY DEFECT or TEST RESULTS THAT LED TO DETERMINATION OF NONCOMPLIANCE [Part 573.6 (c)(6)/(7)]

- 4/11/11 – Navistar customer service was notified by a dealer that three vehicles were received with battery cable routing issues near the front spring shackle.
- 4/19/11 – Contained the issue when a “Stop Ship” order was implemented at the Garland manufacturing plant after chafing was discovered on several units inspected on plant grounds.
- 4/26/11 - Navistar Engineering, Customer Service, and Compliance met to define the problem, determine root cause, and determine the scope.
- 5/11/11 – Identified initial vehicle suspect population and performed field inspections to determine the extent of the issue.
- 6/3/11 - determined final vehicle population based previous inspections and on in effect dates of the improved routing of the cables at the manufacturing plant.
- 6/8/11 - Navistar declares a safety recall.

(8) PROGRAM TO REMEDY DEFECT [Part 573.6 (c)(8)]

- The remedy will involve the installation of a bracket to route the battery cables away from the front suspension spring shackle.

(9) PLAN FOR REIMBURSEMENT [Part 573.6 (c)(8)(i)]

- A plan for reimbursement of pre-notification remedies is not needed as all the vehicles are within their original warranty period.

(10) SCHEDULE FOR RECALL NOTIFICATION [Part 573.6 (c)(8)(ii)]

- It is estimated that the owner notification letter will be mailed by 7/15/11.

(11) MANUFACTURER'S CAMPAIGN NUMBER [Part 573.6 (c)(11)]

- 11509

The undersigned should be contacted for any additional information regarding this recall on (260) 461-1890.

Sincerely,

A handwritten signature in black ink that reads "R. L. Van Laar". The signature is written in a cursive style with a large, sweeping initial "R" and a long, horizontal flourish at the end.

R. L. Van Laar
Compliance Manager
Navistar, Inc.

RV:ta