



2642 Hackberry Dr Goshen, IN 46526

June 9, 2011

**VIA E-MAIL
RECEIPT CONFIRMATION REQUESTED**

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
1200 New Jersey Ave. S.E.
Washington, DC 20590

Re: Keystone RV Company
Defect and Non-Compliance Report

Dear Mr. Smith:

Keystone RV Company ("Keystone") has decided that a defect which relates to motor vehicle safety exists in the recreational vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

- A. Recall Population and Vehicle Identification. The recall population includes the following product brands manufactured by Keystone.

<u>Product Brand</u>	<u>Number of Vehicles</u>
2011 - 2012 Cougar High Country 321RES Travel Trailers Production Dates: 11/3/2010 – 5/26/2011 VIN Ranges: 2011: 4YDT32127BA510503 - 4YDT32127BA510842 2012: 4YDT32125CA510002 - 4YDT32122CA510281	

The total number of vehicles subject to this recall campaign is: 197

- B. Description of Defect. It has been decided 4400 pound axles were installed instead of 5200 pound axles. If a vehicle is loaded to the maximum stated GVWR of 10,000 pounds the 4400 pound axles will be overloaded leading to an increased risk of axle failure, property damage and/or vehicle crash.
- C. Basis for Determining that a Defect Exists. On June 1, 2011 the problem was discovered during an audit in the manufacturing plant. All Cougar High Country Travel Trailers are included in the recall population up till the concern was discovered. No failures have been reported from the field.

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- D. Remedying of Defect. The remedy is to replace the axles with the correct ones supplied by Keystone.
- E. Owner Notifications. Keystone will notify the owners of the recreational vehicles by letter beginning in June 2011 pending NHTSA approval. A final copy of the owner letter will also be provided to NHTSA, along with the dealer repair procedures.
- F. Quarterly Reporting Requirements. Keystone will be filing quarterly reports in connection with this recall campaign.
- G. Campaign Number. Keystone's identification code for this recall is 11-166.

If you need any additional information regarding this recall campaign, please feel free to contact me at 574-537-3925.

Sincerely,

Garett Carolus
Keystone RV Company
Technical Manager