

VOLKSWAGEN

GROUP OF AMERICA

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attention: Recall Management Division (NVS-215)
1200 New Jersey Avenue, S.E.
Washington, DC 20590

CHRISTOPHER T. SANDVIG NAME
GENERAL MANAGER COMPLIANCE/TREAD TITLE
PRODUCT COMPLIANCE DEPARTMENT
248-754-5000 PHONE
248-754-5093 FAX
JUNE 03, 2011 DATE

Subject: Notification of Voluntary Compliance Recall of Four (4) Vehicles
2012 Model Year Volkswagen CC
Port-Installed Wheels and Tires with Incorrect TPMS Sensors

VOLKSWAGEN GROUP OF AMERICA, INC.
3800 HAMLIN ROAD
AUBURN HILLS, MI 48326
PHONE +1 248 754 5000

Dear Mr. Smith:

This information is submitted in accordance with the requirements of Part 573 of Title 49 of the Code of Federal Regulations (49 CFR 573 (2011)).

573.6 (c) (1) **Manufacturer's Name**
Volkswagen AG

Importer
Volkswagen Group of America, Inc. (VWGoA)

573.6 (c) (2) **Identification of Vehicles**
Make : Volkswagen
Line : CC
Model Year : 2012
Month/Year
of Manufacture : November 08, 2010 – December 16, 2010

VIN Numbers
of Affected Vehicles: WVVMP7AN8CE500284
WVWMN7ANXCE500504
WVWHN7AN3CE502242
WVVMP7AN4CE504039

Other Identification : Vehicles that had the factory-installed wheels and tires replaced at the port with accessory wheels and tires.

573.6 (c) (3) **Number of Vehicles Potentially Containing the Non-compliance**
Four (4) vehicles are affected by this non-compliance in the United States.

573.6 (c) (4) **Percentage of Vehicles Actually Containing the Non-compliance**
100% of affected vehicles contain the non-compliance.

- 573.6 (c) (5) **Description of Non-compliance**
A small number of 2012 model year Volkswagen CC vehicles had the factory-installed wheels and tires replaced at the port with accessory wheels and tires that were not equipped with the proper tire pressure monitoring system (TPMS) sensors. Because of this, the affected vehicles are noncompliant with FMVSS 138, "Tire Pressure Monitoring Systems."
- 573.6 (c) (6) **Basis for Determination**
February 2011 – 145 2012 model year Volkswagen CC vehicles were identified as having port-installed accessory wheels and tires that were not equipped with the proper tire pressure monitoring system (TPMS) sensors. A mandatory stop-sale was initiated for these vehicles on February 9, 2011. On February 19, 2011 VWGoA launched Required Vehicle Update Technical Bulletin 44J4/XO for the affected vehicles.
May 31, 2011 – VWGoA has identified four (4) vehicles in the field that were not repaired under the stop sale/RVUTB 44J4/XO actions. Because of this, the decision was made to conduct a voluntary compliance recall for these vehicles.
- 573.6 (c) (7) **Non-compliance Test Result**
Affected vehicles are 100% noncompliant with FMVSS 138, "Tire Pressure Monitoring Systems."
- 573.6 (c) (8) **Proposed Remedial Program**
As of June 1, 2011, Volkswagen has contacted all affected customers to schedule the repair appointment. At no cost to customers, Volkswagen will replace the TPMS sensors on affected vehicles with proper sensors to make the TPMS system of the vehicles compliant with FMVSS 138.
Dealers: In June 2011
Owners: In June 2011
- 573.6 (c) (9) **Submission of Communications**
A representative copy of all bulletins and other communications sent to dealers and owners will be submitted within five (5) days of dealer/owner notification.
- 573.6 (c) (10) **Proposed Owner Letter**
A draft owner's letter will be submitted to the agency for review and approval.
- 573.6 (c) (11) **Manufacturer's Recall Code**
VWGoA has assigned the code 44J4/XO to this voluntary compliance recall.

Sincerely,



Christopher T. Sandvig
General Manager Compliance/TREAD
Service & Quality