



Volvo Cars of North America, LLC

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Adam Kopstein, Manager
Product Safety & Compliance Office

April 13, 2012

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE, Room W45-306
Washington, DC 20590

Re: DEFECT INFORMATION REPORT

Dear Ms. Lewis,

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, Volvo Cars of North America, LLC (Volvo) submits the following supplemental information to our May 26, 2011 defect information report for recall 11V-286 (R69217 – R242).

573.6 (c) 6: Chronology of Events – supplemental

- Supplemental Chronology of events:
 - 3/07/11
 - Volvo Critical Concern Review Group prioritized resources for further testing and analysis; the initial contact received by Volvo was from the United Kingdom for a non-US specification vehicle. The scope was initially thought to be on right-hand drive vehicles only.
 - 4/20/11
 - Investigation shows left-hand drive vehicles may be affected however a delay due to contract issues with our Tier 2 supplier resulted in a delay understanding which components/vehicles may be affected. Further analysis showed that the leakage of power steering fluid would be at a very slow rate and customers would experience an increasing noise level of the power steering system with gradually decreasing power steering assist.

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573.6 (c) 6: Chronology of Events – supplemental (continued)

- 5/4/11
 - Scope of vehicles showed that US vehicles may experience this condition
- 5/5/11
 - Safety recall decision

If you have any questions related to this matter, please feel free to contact me at my abovementioned phone number, or Larry Mihok of my staff at 201-768-7300, extension 7336.

Sincerely yours,

A handwritten signature in blue ink that reads "A. Kopstein". The signature is fluid and cursive, with a long horizontal stroke at the end.

Adam Kopstein
Manager, Product Safety & Compliance Office
VOLVO CARS OF NORTH AMERICA, LLC.