



419 West Pike Street, PO Box 629, Jackson Center, OH 45334-0629

April 19, 2011

**VIA E-MAIL
RECEIPT CONFIRMATION REQUESTED**

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
1200 New Jersey Ave. S.E.
Washington, DC 20590

Re: Eldorado National - Kansas
Defect and Non-Compliance Report

Dear Mr. Smith:

Eldorado National has been notified by Carrier concerning a safety defect involving GenV EM-1 evaporators built between 1/1/2006 and 12/31/2010 inclusive. Carrier has already initiated a safety recall campaign with respect to this non-compliance. NHTSA has assigned recall number 11E-003 to the Carrier recall campaign.

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, we are hereby notifying the National Highway Traffic Safety Administration that certain buses manufactured by Eldorado National were built with Carrier GenV EM-1 evaporators that contain the defect.

As more specifically set forth below, Carrier has agreed to conduct the recall campaign involving these defective GenV EM-1 evaporators. Eldorado National will provide Carrier with a list of dealers and owners to assist Carrier in remedying the defect. Carrier will be filing the quarterly reports in connection with the recall campaign.

- A. Recall Population and Vehicle Identification. The defective GenV EM-1 evaporators supplied by Carrier have been used on the following buses:

<u>Make</u>	<u>Model Years</u>
Aerotech	2007-2011
AeroElite	2007-2011
Aerolite	2007-2011
Transtech	2007-2011

These buses were manufactured between January 2006 and March 2011.
The total number of buses subject to this recall campaign is 4333.

- B. Description of Defect. Vehicles subject to this recall campaign were manufactured with Carrier GenV EM-1 Evaporator Units. Analysis of the potential safety issue determined that with time, temperature, and/or vibration, the fuse may loosen in the fuse holder resulting in high resistance and arcing. If sufficient arcing occurs, the fuse holder may melt, and may be accompanied by flame, smoke and potential fire propagation within the EM-1 Units, which may transfer to the bus.
- C. Basis for Determining that a Defect Exists. Eldorado National received notification from Carrier that the defect with the GenV EM-1 evaporators exists.

Mr. Daniel Smith

April 19, 2011

Page 2

- D. Remedying of Defect. As set forth in the notification issued by Carrier in connection with recall campaign 11E-003, Carrier will correct the GenV EM-1 evaporators if found to be defective. The owners of the buses subject to this recall campaign will be advised to contact Carrier in order to make arrangements to have the remedy completed by Carrier. Carrier will implement the recall campaign in accordance with the procedures specified in recall campaign 11E-003. Carrier has agreed to remedy the defect without charge to the owners.
- E. Owner Notifications. Carrier will notify the owner's of the buses on behalf of Eldorado National. A copy of the owner's notification letter is attached for approval.
- F. Quarterly Reporting Requirements. Carrier will be responsible for filing quarterly reports in connection with recall campaign 11E-003. Because the information included by Carrier in its quarterly reports will encompass the remedying of the Eldorado National buses subject to this recall campaign, Eldorado National will not file quarterly reports to avoid duplication.
- G. Campaign Number. Eldorado National does not have an internal campaign number for this recall. Eldorado National will use the recall campaign number assigned by NHTSA.

The enclosed information should comply with the NHTSA regulations and satisfy the obligations of Eldorado National with respect to this recall campaign. If you need any additional information regarding the participation of Eldorado National in this recall campaign, please feel free to contact me at 937-596-6849, Ext. 7363 or Bernie Regnier from Eldorado National at 785-827-1033.

Sincerely,



David M. Mihalick
Thor Industries, Standards Compliance Manager