

Safety Defect and Noncompliance Report Guide for Vehicles  
**PART 573 Defect and Noncompliance Report**<sup>1</sup>

On March 25, 2011, DRV decided that a defect which relates to motor vehicle safety exits in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: April 4, 2011

Furnish the manufacturer's identification code for this recall (if applicable): \_\_\_\_\_

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

DRV  
\_\_\_\_\_  
1000 Interchange Drive  
\_\_\_\_\_  
PO Box 235  
\_\_\_\_\_  
Howe, IN 46746  
\_\_\_\_\_

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Deborah Baker  
\_\_\_\_\_  
Governmental Compliance Manger  
\_\_\_\_\_

Telephone Number: 574-457-6472 Fax No.: 260-562-1072

Name and Title of Person who prepared this report.

Deborah Baker  
\_\_\_\_\_  
Governmental Compliance Manager  
\_\_\_\_\_

Signed:

\_\_\_\_\_  
<sup>1</sup> Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. George Person at (202) 366-5210 or by FAX at (202) 366-7882.

**I. Identify the Vehicle Models Involved in the Recall**

**2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:**

**Make(s):** DRV **Model Years Involved:** 2011 **Model(s):** Select, Mobile, and Elite Suite

**Production Dates: Beginning:** November 1, 2010 **Ending:** January 20, 2011

**VIN Range: Beginning:** 5634 **Ending:** 5726

**Vehicle Type:** 5<sup>th</sup> Wheel Recreational Vehicle **Bodystyle:** \_\_\_\_\_

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

The units not involved in the recall either had the ITC 2 wire dimmer switch (units produced prior to 11/1/10) or have the American Technology dimmer switch (units produced 1/20/11 and after)

**Make(s):** \_\_\_\_\_ **Model Years Involved:** \_\_\_\_\_ **Model(s):** \_\_\_\_\_

**Production Dates: Beginning:** \_\_\_\_\_ **Ending:** \_\_\_\_\_

**VIN Range: Beginning:** \_\_\_\_\_ **Ending:** \_\_\_\_\_

**Vehicle Type:** \_\_\_\_\_ **Bodystyle:** \_\_\_\_\_

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

**Make(s):** \_\_\_\_\_ **Model Years Involved:** \_\_\_\_\_ **Model(s):** \_\_\_\_\_

**Production Dates: Beginning:** \_\_\_\_\_ **Ending:** \_\_\_\_\_

**VIN Range: Beginning:** \_\_\_\_\_ **Ending:** \_\_\_\_\_

**Vehicle Type:** \_\_\_\_\_ **Bodystyle:** \_\_\_\_\_

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

**Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.**

**II. Identify the Recall Population**

**3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.**

<b>Model</b>	<b>Year</b>	<b>Number of Vehicles Potentially Involved</b>
Select, Mobile, and Elite Suite	2011	92

**Total Number Potentially Affected by the Recall:**      92  

**4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:**   Unknown  

**Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:**

The dates and Vin # range were determined based on when DRV began using this specific ITC dimmer switch and when DRV ceased using said product.

**III. Describe the Defect or Noncompliance**

**5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.**

The dimmer circuit board overheat during use causing the circuit board and dimmer housing to melt and deform.

**Describe the cause(s) of the defect or noncompliance condition.**

Defective circuit board.

**Describe the consequence(s) of the defect or noncompliance condition.**

The failure of the dimmer switch will cause the lights to stop dimming and / or working. Smoke or a burning smell may be noticeable. Because the dimmer box is made of a flame retardant material there should be no danger of fire or flame within or outside of the dimmer box.

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**Identify any warning which can (a) precede or (b) occur.**

As the dimmer switch fails, the lights may become inoperable or not work correctly and there may be a noticeable smoke or burning smell.

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**If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.**

ITC  
1015 Verdant Drive  
Elkhart, IN 46516

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**Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:**  
Michael Camarota, President, ITC

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**IV. Provide the Chronology in Determining the Defect/Noncompliance**

*If the recall is for a defect, complete item 6, otherwise item 7.*

**6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.**

DRV has received 4 complaints of “hot” dimmer switches. To date there have been no reports of damage, injury or fire.

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**7. With respect to a noncompliance, identify and provide the test results or other data (in chronological**

order and including dates) on which the noncompliance was determined.

Independent test conducted by ITC.

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#### **V. Identify the Remedy**

**8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.**

The corrective action will be to replace the ITC 21010 dimmer switch with an American Technology Components AT-RLD-8-01, AT-RLD-5-01 dimmer switch. The remedy component is distinguished by a different look and dimensions, as well as by a different part number. It is also supplied by a different vendor, American Technology. (See attached photo)

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**Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.**

The ITC dimmer switch was discontinued in January 20, 2011 and replaced by and American Technology dimmer switch.

#### **VI. Identify the Recall Schedule**

**Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.**

Once a recall number has been established and mailing materials approved, the notifications should be complete within 10 business days.

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#### **VII. Furnish Recall Communications**

**9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.***

Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements