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By Recall Management Division at 8:04 am, Mar 23, 2011

**HONDA**

American Honda Motor Co., Inc.  
1919 Torrance Boulevard  
Torrance, CA 90501-2746  
Phone (310) 783-2000

March 21, 2011

Mr. Claude Harris  
Acting Associate Administrator for Enforcement  
NATIONAL HIGHWAY TRAFFIC SAFETY  
ADMINISTRATION  
Attn: Recall Management Division (NVS-215)  
1200 New Jersey Avenue, SE  
Washington, DC 20590

11V-181  
(3 Pages)

**Re: Recall Notification  
2011 Model Year Honda Odyssey  
Front Door Glass**

Dear Mr. Harris:

On March 17, 2011, Honda Motor Co., Ltd. (HMC) determined that a potential defect relating to motor vehicle safety exists in the front door glass of certain 2011 model year Honda Odyssey vehicles, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

573.6(c)(1)

**Name of manufacturer:** Honda Manufacturing of Alabama L.L.C. (HMA)

**Manufacturer's agent:** Jay Joseph  
American Honda Motor Co., Inc. (AHM)  
1919 Torrance Blvd.  
Torrance, CA 90501-2746

573.6(c)(2)

**Identification of potentially affected vehicles:**

<u>Make/Model</u>	<u>Description</u>	<u>VIN Range/Dates of Manufacture</u>
Honda Odyssey	Certain 2011 model year	5FNRL5H49BB014762 - 5FNRL5H65BB017563 Oct. 19, 2010 to Oct. 27, 2010

**Description of the basis for the determination of the recall population:**

The recall population was based on manufacturing records. The VIN range reflects all possible vehicles that could potentially experience the problem.

573.6(c)(2)(iv)

**Identification of affected component:**

Component: Front door glass assemblies  
Country of Origin: U.S.A.  
Manufacturer: Pilkington North America, Inc.  
Contact Name: Mr. James Spates, Quality Ambassador  
Address: 102 Kuhman Drive, Versailles, KY 40383  
Telephone No.: (859) 873-2862

573.6(c)(3)

**Total number of potentially affected vehicles:** 2,800

573.6(c)(4)

**Percentage of affected vehicles that contain the defect:** Unknown

573.6(c)(5)

**Defect description:**

Due to application of the incorrect primer fluid to the driver and front passenger door power window glass, the holding clips that attach to the glass by means of adhesive may separate from the glass. If the holding clips fail to adhere to the glass, the driver and front passenger power windows will be unable to operate, and could bind or drop into the front doors. It is possible for the front side windows to shatter into the passenger cabin, causing a risk of injury to the vehicle occupants.

573.6(c)(6)

**Chronology:**

October 14, 2010	Supplier used incorrect primer on the glass
October 19 ~ 27, 2010	Front windows with incorrect glass primer installed in vehicles at HMA
December 2, 2010	HMA received first warranty claim
December 15, 2010	HMA received glass samples and initiated an investigation
December 22, 2010	HMA confirmed the incorrect glass primer had been applied
January 3, 2011	Supplier implemented preventive measures on production line
February 25, 2011	HMA received a claim of door glass broken and falling the pieces to the driver.
March 8, 2011	A total of 97 warranty claims were received
March 17, 2011	Honda Motor Co., Ltd. (HMC) determined that a safety-related defect exists and has decided to conduct a safety recall.

573.6(c)(8)(i)

**Program for remedying the defect:**

The owners of all affected vehicles will be contacted by mail and asked to take their vehicle to a Honda automobile dealer. The dealer will replace either the passenger's and/or the driver's front door window glass, free of charge.

573.6(c)(8)(ii)

**The estimated date to e-mail preliminary notification to dealers:** March 21, 2011

**The estimated date to provide service bulletin to dealers:** March 22, 2011

**The estimated date to begin sending notifications to owners:** April 15, 2011

**The estimated date of completion of the notification:** May 5, 2011

573.6(c)(9)

**Representative copies of all notices, bulletins and other communications:**

A copy of the dealer service bulletin and text of the final customer notification letter will be submitted to your office as soon as possible.

573.6(c)(10)

**Proposed owner notification letter submission:**

A draft of the owner notification letter will be submitted to your office as soon as possible.

573.6(c)(11)

**Manufacturer's campaign number:**

R73 (right door glass only)

R74 (both front door glass)

Sincerely,

AMERICAN HONDA MOTOR CO., INC.



Jay Joseph  
Senior Manager  
Product Regulatory Office

JWJ:nis