

419 West Pike Street, PO Box 629, Jackson Center, OH 45334-0629

March 11, 2011

**VIA E-MAIL
RECEIPT CONFIRMATION REQUESTED**

11V-161
(2 Pages)

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
1200 New Jersey Ave. S.E.
Washington, DC 20590

Re: Crossroads RV
Defect and Non-Compliance Report

Dear Mr. Smith:

Crossroads RV ("Crossroads") has decided that a defect which relates to motor vehicle safety exists in the recreational vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

- A. Recall Population and Vehicle Identification. The recall population includes the following product brands manufactured by Crossroads.

<u>Models</u>	<u>Model Years</u>
Zinger	2011 & 2012

The total number of vehicles subject to this recall campaign is: 106.
These vehicles were built between 12/1/10 and 3/4/11.

- B. Description of Defect. The vehicles subject to this recall campaign were manufactured with the incorrect information on the Federal Identification Tag. The label lists the wrong Gross Axle Weight Rating (GAWR) and the wrong Gross Vehicle Weight Rating (GVWR). The GAWRs should be listed as 4,400 lbs. and were listed as 5,080 lbs. The GVWRs of these vehicles were overstated by 680 lbs. as a result of the GAWR error. With the incorrect axle and weight rating information a consumer could overload the vehicle resulting in personal or property damage.
- C. Basis for Determining that a Defect Exists. The defect was discovered after an internal review of the information listed on the labels. A review of the information stored on file for each vehicle led to the determination of the beginning and ending production range.

- D. Remedying of Defect. The remedy is to replace the Federal Identification Tag with the correct one supplied by Crossroads.
- E. Owner Notifications. Crossroads will notify the owners of the recreational vehicles by letter beginning on March 21, 2011 pending NHTSA approval. A copy of the owner's letter is attached for approval.
- F. Quarterly Reporting Requirements. Crossroads will be filing quarterly reports in connection with this recall campaign.
- G. Campaign Number. Crossroads does not have an internal campaign number for this recall. Crossroads will use the recall campaign number assigned by NHTSA.

The enclosed information should comply with the NHTSA regulations and satisfy the obligations of Crossroads with respect to this recall campaign. If you need any additional information regarding the participation of Crossroads in this recall campaign, please feel free to contact David Mihalick at 937-596-6849, Ext. 7363. or Randy Nielsen, Crossroads, at 260-593-3850.

Sincerely,



David M. Mihalick
Thor Industries
Standards Compliance Manager