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VOLKSWAGEN

GROUP OF AMERICA

11V-151
(2 Pages)

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attention: Recall Management Division (NVS-215)
1200 New Jersey Avenue, S.E.
Washington, DC 20590

CHRIS SANDVIG NAME
GENERAL MANAGER COMPLIANCE/TREAD TITLE
PRODUCT COMPLIANCE DEPARTMENT
248-754-5000 PHONE
248-754-5093 FAX
MARCH 1, 2011 DATE

Subject: Notification of Voluntary Recall
2010 Model Year Volkswagen Routan
Replacement of WIN Module

VOLKSWAGEN GROUP OF AMERICA, INC.
3800 HAMLIN ROAD
AUBURN HILLS, MI 48326
PHONE +1 248 754 5000

Dear Mr. Smith:

This information is submitted in accordance with the requirements of Part 573 of Title 49 of the Code of Federal Regulations (49 CFR 573 (2011)).

573.6 (c) (1) **Manufacturer's Name**
Chrysler Group LLC

Importer
Volkswagen Group of America, Inc. (VWGoA)

573.6 (c) (2) **Identification of Vehicles**

Make : Volkswagen

Line : Routan

Model Year : 2010

Month/Year
of Manufacture : October 2009 – June 2010

VIN Numbers
of Affected Vehicles: 2V4RW_D_AR138555 - 2V4RW_D_AR348536

Other Identification : None

- 573.6 (c) (3) **Number of Vehicles Potentially Containing the Defect**
Approximately 12,612 are affected by this recall in the United States
- 573.6 (c) (4) **Percentage of Vehicles Actually Containing Defect**
VWGoA estimates the percentage of vehicles in the United States that are subject to the defect is approximately 3%.
- 573.6 (c) (5) **Description of Defect**
Some vehicles may experience inadvertent ignition key (WIN/FOBIK) displacement from the run to accessory position while driving causing the engine to shut off increasing the risk of a crash.
- 573.6 (c) (6) **Basis for Determination**
On February 24, 2011, Chrysler Group LLC notified Volkswagen Group of America, Inc. that it would conduct a voluntary safety recall to address this defect on 2010 model year Town & Country/Grand Caravan and Dodge Journey vehicles, and that 2010 model year Volkswagen Routan vehicles manufactured by Chrysler were also affected by this defect. For the chronology of principal events, please refer to Chrysler Group LLC's defect notification report dated 03/01/2011 (Chrysler code L02).
- 573.6 (c) (7) **Noncompliance Test Result**
Not applicable
- 573.6 (c) (8) **Proposed Remedial Program**
Volkswagen will conduct a voluntary safety recall to replace the WIN modules on all affected vehicles.

Pending parts availability, mailing dates are anticipated as follows:

Dealers: April, 2011
Owners: April, 2011
- 573.6 (c) (9) **Submission of Communications**
A representative copy of all bulletins and other communications sent to dealers and owners will be submitted within five (5) days of dealer/owner notification.
- 573.6 (c) (10) **Proposed Owner Letter**
A draft owner's letter will be submitted to the agency for review and approval.
- 573.6 (c) (11) **Manufacturer's Recall Code**
VWGoA has assigned the code 28G1/U8 for this recall.

Sincerely,



Christopher T. Sandvig
General Manager-Compliance/TREAD
Service & Quality