



March 4, 2011

11V-149
(3 Pages)

Mr. Claude Harris
Acting Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Recall Management Division (NVS-215)
1200 New Jersey Avenue, SE – Room W45-306
Washington, D.C. 20590

Dear Mr. Harris:

The following information is submitted pursuant to the requirements of 49 CFR 573.6 as it applies to a determination by General Motors of a noncompliance involving certain 2011 model year Buick LaCrosse and Cadillac SRX vehicles.

573.6(c)(1): Buick and Cadillac Brands of General Motors Company

573.6(c)(2)(3)(4): This information is shown on the attached sheet.

573.6(c)(5): General Motors has decided that certain 2011 model year Buick LaCrosse and Cadillac SRX vehicles fail to conform to Federal/Canada Motor Vehicle Safety Standard 103, Windshield Defrosting and Defogging Systems. On these vehicles, software in the Electronic Climate Control (ECC) module may disable the ability to adjust the Heating, Ventilation, and Air Conditioning (HVAC) system settings. If this happens, the driver will not be able to control the heating, cooling, and ventilation for the vehicle. If this condition affects the defrost system when it is required, it may decrease the driver's visibility, and could possibly result in a crash.

573.6(c)(7): GM's determination is based on:

This issue was discovered on or about February 17, 2011 as part of a Production Trial Run (PTR) to implement revision "RF" level ECC hardware/software. During that PTR of 50 vehicles, one was found to have the described condition that resulted in the non-functioning HVAC system.

The issue was presented to the Field Performance Evaluation Review Committee and on March 2, 2011, the Executive Field Action Decision Committee decided to conduct a noncompliance recall.

573.6(c)(8): Dealers are to reprogram the ECC module.

GM sent the dealer bulletin on March 3, 2011 and anticipates mailing owner letters on March 11, 2011.

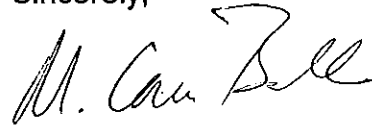


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Pursuant to 577.11(e), GM does not plan to provide notice about reimbursement to owners because all involved vehicles are covered under the new vehicle warranty.

573.6(c)(10): GM has provided the dealer bulletin and owner letter to the NHTSA separately.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Carmen Benavides". The signature is fluid and cursive, with the first name "M." and last name "Benavides" clearly distinguishable.

M. Carmen Benavides
Director, Product Investigations
and Safety Regulations

11057
Attachment

573.6(c)(2)(3)(4)

VEHICLES POTENTIALLY AFFECTED BY MAKE, MODEL, AND MODEL YEAR
PLUS INCLUSIVE DATES OF MANUFACTURE

<u>MAKE</u>	<u>MODEL SERIES</u>	<u>MODEL YEAR</u>	<u>NUMBER INVOLVED</u>	<u>INCLUSIVE MANUFACTURING DATES (FROM) (TO)</u>	<u>DESCRIPTIVE INFO. TO PROPERLY IDENT. VEH.</u>	<u>EST. NO. W/CONDITION</u>
Buick	W	2011	1,229	02/14/2011 02/19/2011	LaCrosse	*
Cadillac	E	2011	8,950	12/07/2010 02/18/2011	SRX	"
GM Total:			10,179			

* All involved vehicles will be corrected as necessary.

573.6(c)(2)(iv): The supplier of the ECC module is Behr-Hella Thermocontrol GmbH.

Behr-Hella Thermocontrol GmbH
Hansastraße 40
D-59557 Lippstadt
Germany

Phone: +49 (0) 294 1/66 - 60 00

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