

February 16, 2011

11V-119
(3 Pages)

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington D.C. 20590

Subject: Defect Information Report (Initial)
Navistar Campaign 11502

Dear Associate Administrator:

This defect information report is submitted pursuant to Part 573.6(a).

(1) MANUFACTURER'S NAME [Part 573.6(c)(1)]

- Navistar, Inc for its INTERNATIONAL[®] brand trucks.

(2) IDENTIFICATION OF VEHICLES [Part 573.6(c)(2)]

- Vehicle Type / Make / Model / Model Year Involved:
 - Commercial Truck / INTERNATIONAL[®] / DuraStar / 2009-2011
- Vehicle Manufacturing Dates:
 - 6/5/08 thru 6/29/10
- Other Identification Necessary to Describe Vehicles:
 - Equipped with a Navistar feature code 13GSL Eaton transmission.
 - Eaton Ultra Shift model F-5505B-DM3 transmission.

(3) COMPONENT MANUFACTURER [Part 573.6(c)(2)(iv)]

- This report relates only to a component supplied by Eaton Corporation. Contact information is:

William J. Mack
Principal, Engineering
Eaton Corporation
111 Superior Avenue

Cleveland, OH 44114
 P 269-342-3242
 F 269-746-6242

(4) *VEHICLE POPULATION INVOLVED [Part 573.6 (c)(3)]*

Type	Make	Model	Number of Suspect Vehicles		
			United States	Canada	Export
Commercial Truck	INTERNATIONAL	Durastar	2101	0	0

(5) *PERCENTAGE OF VEHICLES ESTIMATED TO CONTAIN THE DEFECT [Part 573.6 (c)(4)]*

- It is estimated that all (100%) of the vehicles in suspect population could have the defect.

(6) *DESCRIPTION OF DEFECT [Part 573.6 (c)(5)]*

- The park pawl in the vehicle's transmission may not engage when the shift lever in the vehicle cab is placed in the "Park" position.
- This condition may allow the vehicle to move unexpectedly and without warning possibly resulting in property damage, personal injury, or death.

(7) *CHRONOLOGY OF PRINCIPAL EVENTS WHICH LED TO DETERMINATION OF A SAFETY DEFECT or TEST RESULTS THAT LED TO DETERMINATION OF NONCOMPLIANCE [Part 573.6 (c)(6)/(7)]*

- 2/1/11 – Eaton notified Navistar Compliance and Customer Service that NHTSA equipment recall 10E017 initiated by Eaton on 5/13/10 did not adequately prevent the idler shaft from moving and causing the park pawl to bind, and therefore required a revised remedy. Eaton requested Navistar to manage the recommended revised defect remedy.
- 2/7/11 – Eaton, Navistar Compliance and Customer Service met to determine the scope of the issue, root cause, and recommended field action.
- 2/8/11 – Navistar determines suspect vehicle population.
- 2/9/11 – Navistar declares a safety recall.

(8) *PROGRAM TO REMEDY DEFECT [Part 573.6 (c)(8)]*

- The remedy will involve the installation of a retaining bar on the end of the transmission's idler shaft to permanently prevent the shaft from moving.

(9) *PLAN FOR REIMBURSEMENT [Part 573.6 (c)(8)(i)]*

- Navistar's plan for reimbursement of pre-notification remedies, on file and dated 1/5/09, applies and instructions will be included in the customer notification.

(10) SCHEDULE FOR RECALL NOTIFICATION [Part 573.6 (c)(8)(ii)]

- It is estimated that the owner notification letter will be mailed by 3/18/11.

(11) MANUFACTURER'S CAMPAIGN NUMBER [Part 573.6 (c)(11)]

- 11502

The undersigned should be contacted for any additional information regarding this recall on (260) 461-1890.

Sincerely,



R. L. Van Laar
Compliance Manager
Navistar, Inc.

RV:ta