



2642 Hackberry Dr Goshen, IN 46526

Original Date: February 4, 2011
Amended Date: March 25, 2011

**VIA E-MAIL
RECEIPT CONFIRMATION REQUESTED**

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
1200 New Jersey Ave. S.E.
Washington, DC 20590

Re: Keystone RV Company
Defect and Non-Compliance Report

Dear Mr. Smith:

Keystone RV Company ("Keystone") has decided that a defect which relates to motor vehicle safety exists in the recreational vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

- A. Recall Population and Vehicle Identification. The recall population includes the following product brands manufactured by Keystone.

Product Brand Number of Vehicles

2011 Cougar Travel Trailers
Production Dates: *11/2/2010 – 1/21/2011
VIN Range: *4YDT30B22BV505480 - 4YDT32S2XBV506601
*Changed from 12/2/2010
*Changed from 4YDT27R23BV505862

2011 Laredo Travel Trailers
Production Dates: *11/2/2010 – 1/24/2011
VIN Range: *4YDT29121BV601917 - 4YDT29321BV602322
*Changed from 12/7/2010
*Changed from 4YDT30322BV602113

The total number of vehicles subject to this recall campaign is: *469
Changed from 293

- B. Description of Defect. It has been decided the axles are installed backwards causing a slight reduction in braking torque and shortened brake lining service life. Over time, diminished braking capacity leads to an increased risk of property damage and/or personal injury.
- C. *Basis for Determining that a Defect Exists. The problem was discovered during an audit in the manufacturing plant. No vehicle crashes were reported. The vehicles included in the recall population were manufactured after a change in the flow of the production line which caused the error up till the concern was discovered. *The additional vehicles added to the recall population was a result of a survey of units in dealer stock to determine the correct date axles began to be installed backwards.
- D. Remedying of Defect. The remedy is to inspect the axles to verify the brake wires are on the off-door side. If they are not, the axles will be removed and reversed.
- E. Owner Notifications. Keystone will notify the owners of the recreational vehicles by letter beginning in March 2011 pending NHTSA approval. A final copy of the owner letter will also be provided to NHTSA, along with the dealer repair procedures.
- F. Quarterly Reporting Requirements. Keystone will be filing quarterly reports in connection with this recall campaign.
- G. Campaign Number. Keystone's identification code for this recall is 11-162.

If you need any additional information regarding this recall campaign, please feel free to contact me at 574-537-3925.

Sincerely,

Garett Carolus
Keystone RV Company
Technical Manager