

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Responsibility and Reports¹

On November 2, 2010, NRC Modifications [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. _____) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: Januray 20, 2011 _____

Furnish the manufacturer's identification code for this recall (if applicable): EQ-10-010.

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

NRC Modifications, Inc.
51045 Greenfield Parkway, Middlebury IN 46540

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Norcold, contact customer service Norcold, 600 S. Kuther Rd. Sidney OH 45365
937-497-3080-Norcold

Telephone Number: 574-825-3646 NRC Modifications Fax No.: 574-825-3586

Name and Title of Person who prepared this report.

Rhonda Albano
Office Manager

Signed: Rhonda Albano 1-20-2011

¹ Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Motorhomes _____ **Model Years Involved:** 1999-2010 **Model(s):** _____

Production Dates: Beginning: Jan. 1999 **Ending:** Dec. 2010

VIN Range: Beginning: _____ **Ending:** _____

Vehicle Type: Freightliner chassis _____ **Bodystyle:** Motorhome _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Freightliner chassis-136 units

Make(s): _____ **Model Years Involved:** _____ **Model(s):** _____

Production Dates: Beginning: _____ **Ending:** _____

VIN Range: Beginning: _____ **Ending:** _____

Vehicle Type: Peterbilt chassis _____ **Bodystyle:** 2000-5 units 2001-1, 2003-1, 2006-1 _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ **Model Years Involved:** _____ **Model(s):** _____

Production Dates: Beginning: _____ **Ending:** _____

VIN Range: Beginning: _____ **Ending:** _____

Vehicle Type: Kenworth chassis _____ **Bodystyle:** 2001-2, 2003-1, 2005-2 _____

International chassis-2001-1, 2002-1, 2003-1, 2004-3 Sterling chassis-2004-1

Volvo chassis-2005-1, 2007-1

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

| Model | Year | Number of Vehicles Potentially Involved |
|---------------|--|--|
| NRC Motorhome | 1999 | 1 |
| NRC Motorhome | 2000 | 5 |
| NRC Motorhome | 2001 | 16 |
| NRC Motorhome | 2002 | 22 |
| NRC Motorhome | 2003 | 13 |
| NRC Motorhome | 2004 | 22 |
| NRC Motorhome | 2005 | 30 |
| NRC Motorhome | 2006-22 2007-17 2008-6 2009-3 2010-1 | |

Total Number Potentially Affected by the Recall: 158

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

The recall numbers were determined by the models of the refrigerators. Norcold decided to go back To December of 1996 to October of 2010 for the recall. Norcold has on record all models bought By NRC which led to our number for the recall. The models for NRC are 1200 and 1210 in the recall. There have been previous recalls and Norcold decided to add all of them together and fix them.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

See Norcold Recall 10E-049

Describe the cause(s) of the defect or noncompliance condition.

See Norcold Recall 10E-049

Describe the consequence(s) of the defect or noncompliance condition.

The consequences of not getting the defect fixed is the risk on the unit overheating and causing a Fire.

Identify any warning which can (a) precede or (b) occur.

See Norcold Recall 10E-049

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

See Norcold Recall 10E-049

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

See Norcold Recall 10E-049

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

- 6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.
- 7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

On October 28, 2010 NRC received an email stating there was another Norcold recall. On November 2, 2010 we received certified mail with important safety recall information. Its was letting us know about the refrigerators involved and what information they would need from NRC. This recall starts with January 2003 to October 7, 2010.

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

See Norcold Recall 10E-049

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

See Norcold Recall 10E-049

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

See Norcold Recall 10E-049

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

See Norcold Recall 10E-049

VII. Furnish Recall Communications

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to RMD.ODI@dot.gov for review prior to mailing.

Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.