

September \_\_, 2010

Mr. Dan Smith  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attention: Recall Management Division (NVS-215)  
1200 New Jersey Avenue, SE.  
Washington, DC 20590.

Re: Defect Information Report  
Aftermarket Sunroof (Hollandia 700/600, Hollandia TVS 900)  
NHTSA Recall #10E-038

Dear Mr. Smith,

In accordance with 49 CFR § 573, BENEFIT AUTO SERV. CORP., an Authorized Installer for Webasto Product North America, Inc., is submitting the attached Defect Information Report regarding approximately 2900 aftermarket sunroof systems it installed on new vehicles prior to the delivery to the original purchaser. This filing relates to NHTSA equipment recall 10E-038.

Please contact me if you have any questions.

Sincerely,

By: Michael Caito

Name (Printed): Michael Caito  
Title: President

Authorized Installer: 795 Broadway  
Address: Pawtucket  
R.I. 02861  
Telephone: 401-722-6287

**49 CFR § 573.6  
DEFECT INFORMATION REPORT**

Authorized Installer: BENEFIT AUTO Date: \_\_\_\_\_  
 Address: 795 Broadway  
Provt. RI  
 Telephone: 401 722 6287

In accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports and relying upon Webasto Product North America' Inc.'s, Defect Information Report filed on August 10, 2010 (See NHTSA Recall # 10E-038), the above Authorized Installer is providing notification to the National Highway Traffic Safety Administration of the following voluntary recall.

**(c)(1) Manufacturer/Brands:**

The Hollandia 700 and 600 ("H700/600") series and Hollandia TVS 900 ("H900") series aftermarket sunroof assemblies involved in this recall are manufactured by entities related to Webasto Products North America, Inc. ("WPNA"), divided by model lines as follows:

<b><u>Hollandia 700/600 Series</u></b>	<b><u>Hollandia TVS 900 Series</u></b>
Webasto S.p.A. (Italy)	Webasto Roof Systems Inc.
Corso Asti 4-14	1757 Northfield Drive
10078 Venaria (TO)	Rochester Hills, MI 48309

The recalled equipment population was sold and distributed in the U.S. market by:

Webasto Product North America, Inc.  
 15083 North Road  
 Fenton, MI 48430

Some of the affected aftermarket sunroofs were installed on new motor vehicles prior to delivery to the first owner (e.g., installation at the request of a new motor vehicle dealer) by the above Authorized Installer.

- (c)(2) Identification of Potentially Affected Motor Vehicles**
- (c)(3) Total No. of Vehicles Potentially Affected for Each Group in (c) (2)**

The aftermarket sunroof systems at issue are described in Section I of WPNA’s Defect Information Report filed on August 10, 2010 (See NHTSA Recall # 10E-038). Attached to this report is a table that contains the make, model, model year and approximate number of units installed by this Authorized Installer on new motor vehicles prior to delivery to the first owner (e.g., installation at the request of a new motor vehicle dealer).

**(c)(4) Percentage of Vehicles Estimated to Have the Defect**

See Section II.4. of WPNA’s Defect Information Report filed on August 10, 2010 and .

**(c)(5) Description of the Defect**

See Section III.5. of WPNA’s Defect Information Report filed on August 10, 2010.

**Cause(s) of the defect or noncompliance condition.**

See Section III.5. of WPNA’s Defect Information Report filed on August 10, 2010.

**Potential consequence(s) of the defect or noncompliance condition.**

See Section III.5. of WPNA’s Defect Information Report filed on August 10, 2010.

**Warnings which can precede or occur.**

See Section III.5. of WPNA’s Defect Information Report filed on August 10, 2010.

**(c)(6) Chronology of Principal Events**

Date	Event
August 12, 2010	This Authorized Installer received a letter from WPNA advising it to stop sale of the Hollandia 700 and 600 (“H700/600”) series and Hollandia TVS 900 (“H900”) series aftermarket sunroof assemblies.
September ____, 2010	This Authorized Installer received a letter from WPNA advising that the National Highway Traffic Safety Administration requires the Authorized Installers to file their

	own Defect Information Report with the agency pursuant to 49 CFR 573.6.
September ____, 2010	This Authorized Installer filed this report with NHTSA.

(c)(7) **Non-Compliance Test.** Not applicable.

(c)(8) (i) **Remedial Program.**

See Section V.8. of WPNA’s Defect Information Report filed on August 10, 2010. This Authorized Installer intends to participate in the remedial program that will be administered by WPNA.

(ii) **Estimated Owner Notification Date**

See Section VI of WPNA’s Defect Information Report filed on August 10, 2010. This Authorized Installer intends to participate in the remedial program that will be administered by WPNA.

(c)(9) **Information for Tire Recalls.** Not applicable.

(c)(10) **Communications Sent to Manufacturers, Distributors, Dealers or Purchasers.**

See Section VII of WPNA’s Defect Information Report filed on August 10, 2010. This Authorized Installer intends to participate in the remedial program that will be administered by WPNA.

(c)(11) **Manufacturers Campaign Number.**

N/A

***Send a copy of this Defect Information Report to NHTSA by Fax (202-366-7882) or by E-Mail to RMD.ODI@dot.gov. Also mail a copy via certified mail to:***

***Mr. Daniel C. Smith  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attention: Recall Management Division (NVS-215)  
1200 New Jersey Avenue, SE  
Washington, DC 20590***