



BY FACSIMILE: 202-366-7882

January 20, 2011

Mr. Dan Smith  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
400 Seventh Street, S.W.  
Washington, D.C. 20590

RE: Terex Telelect Inc. Aerial Devices and Digger Derricks

Dear Mr. Smith:

In the enclosed Defect Information Report, Terex Telelect Inc. is notifying your office of its determination that a safety related defect exists in certain Utility Trucks manufactured by Terex Telelect, Inc. This letter also includes a draft owner notification letter for review and approval by your staff.

A representative copy of campaign bulletin CB593 is also enclosed, in compliance with Section 573.6 (c) (9).

If you need any additional information, please contact me.

Sincerely,

A handwritten signature in black ink that reads "Jim Olson".

Jim Olson  
Product and Safety Engineer  
Terex Telelect, Inc.  
[jim.olson@terex.com](mailto:jim.olson@terex.com)

Enclosures:  
Defect Information Report, CB593  
Owners Letter and Inspection form, CB593  
Representative Envelope  
CB593

## DEFECT INFORMATION REPORT

1. **Manufacturer's name/address:** Terex Telelect, Inc., 500 Oakwood Road, Watertown, SD 57201 is the final stage manufacturer.
2. **Equipment involved in this defect notification:** Defective lanyard anchors 472452 may be installed on aerial device and digger derrick vehicles manufactured from June, 2008 through November, 2010 by Terex Telelect. The vehicles involved are used for utility service work. The vehicles are trucks used to elevate personnel to facilitate working on overhead electrical service lines, communication lines, and for tree trimming.
3. **Total number of vehicles or items of equipment:** 254 units may be involved.
4. **Approximate percentage of vehicles or equipment estimated to actually contain the defect:** It is unknown how units may contain defective parts.
5. **Description of the defect:** The lanyard anchors, 472452, with date code 07B have been recalled by their manufacturer because they were not heat treated properly and may fracture.
6. **Chronological summary of events leading to this determination:** A recall notice was received from the supplier of the lanyard anchor, Sperian Fall Protection on November 22, 2010. They were recalling their Miller model 415 lanyard anchors manufactured by Pensafe with date code 07B. The lanyard anchors were manufactured by PenSafe in late 2007 and may be on vehicles manufactured by Terex Telelect starting in June, 2008.
7. **The determination of existence of problem:** A recall notice was received from the supplier, Sperian Fall Protection, for their Miller D-bolt anchor, model 415, lanyard anchor on November 22, 2010.
8. **Description of proposed remedy:** All Terex Telelect part number 472452 lanyard anchors made by Pensafe with the date code 07B will be replaced.
9. **Program for remedy campaign (including program for reimbursing any consumer who obtained the remedy at his/her own expense within one year of the opening of the EA, or within one year of this 573 report, whichever is earlier):** Inapplicable; replacement parts will be covered under warranty.
10. **The manufacturer's campaign number:** CB593.



January 24, 2011

'owner'  
'address1'  
'city', 'state' 'zip'

Dear Hi Ranger or Telelect Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

#### REASON FOR RECALL

Terex Utilities has decided that a defect which relates to motor vehicle safety exists in certain Digger Derricks and Aerial Devices mounted on trucks. It requires inspection of the "D" shaped lanyard anchors as shown in the attached bulletin, CB593. **Failure of the lanyard anchor may occur during a fall arrest event.**

**FAILURE TO COMPLETE THIS BULLETIN MAY RESULT IN DEATH OR SERIOUS INJURY.**

#### WHAT TEREX UTILITIES WILL DO

TEREX Utilities will provide replacement lanyard anchors for p/n 472452 with date code 07B, as shown in the attached Bulletin.

#### WHAT YOU SHOULD DO:

1. Inspect the lanyard anchors on your digger derrick or aerial device immediately before further use as instructed in Campaign Bulletin CB593.
2. If the lanyard anchor has a date code other than 07B it is not affected and can be returned to service. Complete the inspection list enclosed by checking the appropriate box for the unit serial number and fax to 605-882-5572 or email to [utilities.warranty@terex.com](mailto:utilities.warranty@terex.com).
3. **If lanyard anchor 472452 has date code 07B, take it out of service immediately.** Call 1-605-884-3892 or email [utilities.warranty@terex.com](mailto:utilities.warranty@terex.com) to report the machine serial number and that you have a lanyard anchor with date code 07B. A replacement lanyard anchor will be shipped. Also complete the form enclosed by checking the appropriate box for the unit serial number and fax or email to ensure our follow up of parts shipments.
4. Remove the lanyard anchor and replace with the new part. Return the removed part and the completed form included in the same box using the label provided. After receiving the removed anchor and form TEREX Utilities will provide reimbursement.

If you take your unit to your dealer on the agreed service date and they do not remedy this condition on that date or within three (3) working days, we recommend you contact Terex Utilities Warranty department by calling 1-605-884-3892.

After contacting your dealer and Terex Utilities Warranty department, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the: Administer, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

If you have sold or retired the unit please let us know by contacting the Terex Utilities Warranty department at 1-605-884-3892 or email the new owner information to [utilities.warranty@terex.com](mailto:utilities.warranty@terex.com).

If you have leased this equipment to another person, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten days of your receipt of this notice.

Our records indicate the machine serial numbers listed on the following page are involved in CB593, and registered to you. Inspect the lanyard anchors on each unit, there may be multiple anchors, check if the lanyard anchor on that unit serial number is date code 7B and needs replacing or is any date code other than 7B and is okay to continue using. Complete the information on the inspection list and return to TEREX Utilities at [utilities.warranty@terex.com](mailto:utilities.warranty@terex.com) or fax to 605-882-5572.

Thank you for your immediate attention on this important matter.


Todd Williams  
Director of QA and Warranty

## CB593 Inspection List


Fill in information below for each serial number and return to TEREX Utilities at [utilities.warranty@terex.com](mailto:utilities.warranty@terex.com) or fax to 605-882-5572. Partially completed sheets are acceptable for units at multiple locations.

Model	Boom Serial Number	Check if OK Lanyard anchor is not code 7B	Check if Not OK Lanyard anchor is code 7B	Date inspected	Inspected by
'model'	'Serial number'				

Sample of window envelope, address shows through window.

 <b>TEREX</b> <i>Utilities</i> PO Box 1150 Watertown, SD 57201-6150	
<b>SAFETY RECALL NOTICE</b>	
<table border="1"><tr><td>"Customer's Name" "Address" "City", "State" "Zip Code"</td></tr></table>	"Customer's Name" "Address" "City", "State" "Zip Code"
"Customer's Name" "Address" "City", "State" "Zip Code"	

Alternate format: Normal envelope, with address label or printed envelope.

 <b>TEREX</b> <i>Utilities</i> PO Box 1150 Watertown, SD 57201-6150	<b>SAFETY RECALL NOTICE</b> "Customer's Name" "Address" "City", "State" "Zip Code"
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**CAMPAIGN BULLETIN**

**01-593-11**

**DATE:** 1/24/11

**REVISED:**

**TO:** Owners, Users, Dealers, and Installers

**Models Affected:** Aerial and Digger Derricks

**SUBJECT:** Miller "D" lanyard anchor p/n 472452

**Issue:**

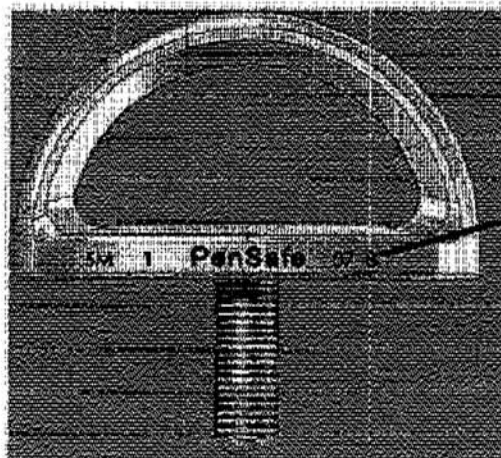
TEREX Utilities has received notice of a recall from the supplier of the D shaped lanyard anchor, p/n 472452 with the date code 07B. There is a deficiency in the material strength that may cause the threads on the stem to fracture prematurely. These parts could be on machines built from June, 2008 through November, 2010.

**During a fall arrest event the D shaped lanyard anchor can fail.**

**Action:**

Immediately inspect the lanyard anchors on units listed in the attached letter for lanyard anchors having the date code 07B, as shown below. Immediately take the unit out of service if the date code appears. If the date code does not appear, simply complete the enclosed form to complete this bulletin.

If your lanyard anchor is affected, call TEREX Utilities, at 605-884-3892 for a replacement kit, p/n Z-1200. Follow the installation instructions that accompany the kit. Complete the enclosed form and return it with the affected anchor to TEREX Utilities, using the shipping label and shipping box, for credit.



Date code

**FAILURE TO COMPLETE THIS BULLETIN MAY RESULT IN  
DEATH OR SERIOUS INJURY.**

Terex Telelect, Inc. • 500 Oakwood Road • Watertown, SD 57201 USA  
(605) 882-4000 • Fax (605) 882-1842

**Dealers and Installers:** A letter is being sent to owners of affected units. Only lanyard anchors, p/n 472452, with a date code of 07B are affected.

**Important:** Some of the involved units may be in rental fleets. Federal Law requires you to complete the recall service on these units before renting, or to inform the renters within 10 days of receipt of this bulletin.

Affected units, as shown on the owner letter, will have lanyard anchor 472452 supplied in kit Z-1200 at no charge to the owner.

**Labor and Travel reimbursement:**

- Lanyard anchors will be provided to replace anchors with date code 07B only. A \$40 credit or reimbursement will be allowed for the owner to install on return of the removed anchor.
- Repairs will be reimbursed at 100% of the distributors published hourly shop rate. A maximum of .25 Hours will be allowed for repair of each unit.
- A travel allowance of \$1.50 per mile (one way) from the nearest dealer location or last service stop will be allowed.
- A completion form will be included with the repair kit, to be used as the authorization for credit of the reimbursement defined above for repairs only; do not file a separate warranty claim. All parts must be returned for reimbursement. If you have any questions contact TEREX Utilities Warranty department at [utilities.warranty@terex.com](mailto:utilities.warranty@terex.com) or fax the form to 605-882-5572.

**Note to Owners:** If the manufacturer or their dealer has failed or is unable to remedy the defect/noncompliance condition without charge or within a reasonable amount of time you can notify:

Administrator  
National Highway Traffic Safety Administration  
400 Seventh Street, SW  
Washington, DC 20590

Or call the toll-free DOT auto Safety Hotline at 1-888-327-4236