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1-800-768-4016

January 13, 2011

Jennifer T. Timian, Chief, Recall Management Division
National Highway Traffic Safety Administration
Office of Defects Investigation Enforcement
1200 New Jersey Avenue SE
Washington, DC 20590

Re: NHTSA Voluntary Safety Recall #10E-049
Norcold Refrigerators

VIA OVERNIGHT DELIVERY

Dear Ms. Timian:

Attached is KZRV, L.P.'s, ("KZ"), Defect Information Report, in compliance with the requirements of 49 CFR Part 573, Defects and Noncompliance Reports. This report details the voluntary safety recall by KZ of travel trailers equipped with certain Norcold, Inc., refrigerators manufactured from December 1996, to October 7, 2010. Norcold has notified KZ that certain refrigerators, specifically model numbers 1200LR, 1200LRIM, and 1201LRIM, manufactured between December 1996, and October 7, 2010, with cooling unit serial numbers between 700000 and 13085759, non-consecutively, were subject to a potential failure of either the sensing algorithm or thermal switch designed to detect escalation in temperatures. Norcold stated that such a failure could permit the temperature of the unit to escalate to a dangerous level, possibly causing a fire.

KZ used the above described Norcold refrigerator models in some, but not all, of its travel trailers manufactured. Norcold attached unique serial numbers to the subject refrigerators which, when cross referenced with KZ records, established the recall population and distinguished it from other travel trailers with different refrigerators installed. The refrigerators were supplied by Norcold, Inc., 600 South Kuther Road, Sidney, Ohio 45365.

KZ, with the assistance of Norcold, Inc., will conduct a voluntary safety recall campaign and will inspect and retrofit with a thermocouple without charge to the retail consumer or retail dealer.

Copies of the proposed notice to retail consumers, envelope for same, spreadsheet containing consumer contact information, and service bulletin to dealers are also attached for your review and approval.

Should you have any questions or comments, or if I can provide any additional information, please contact me at your convenience.

Sincerely,

A handwritten signature in black ink, appearing to read 'T. Cain', with a long horizontal flourish extending to the right.

Tim J. Cain, J.D., LL.M.
General Counsel

Cc: Delbert Miller, Vice President Corporate, w/attachments
G. Strasburg, Manager of Corporate Product Reliability, w/ attachments

PART 573 DEFECT AND NONCOMPLIANCE REPORT

On January 12, 2011, KZRV, L.P., decided that a defect which relates to motor vehicle safety exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 C.F.R. Part 573 Defect and Noncompliance Reports.

Date this report was prepared: January 13, 2011.

KZRV, L.P.'s, identification code for this recall: [assigned by NHTSA].

Related Safety Recall code: 10E-049.

I. IDENTIFICATION OF MANUFACTURER AND CONTACT INFORMATION

The full corporate name of the fabricating manufacturer of the vehicles subject to the recall is:

KZRV, L.P.
0985N 900W
Shipshewana, Indiana 46565
Phone: (260) 768-4016

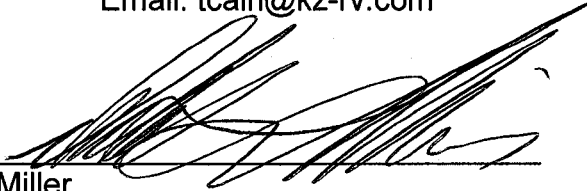
The corporate official, identified by name and title, whom the Agency should contact with regard to this recall is:

Tim J. Cain, J.D., LL.M.
General Counsel
0985N 900W
Shipshewana, Indiana 46565
Phone: (260) 768-4016, ext. 404
Fax: (260) 768-2092
Email: tcain@kz-rv.com

The name and title of the person who prepared this report is:

Tim J. Cain, J.D., LL.M.
General Counsel
0985N 900W
Shipshewana, Indiana 46565
Phone: (260) 768-4016, ext. 404
Fax: (260) 768-2092
Email: tcain@kz-rv.com

Signed:



Delbert Miller
Vice President Corporate
KZRV, L.P.

D. Make: Sportsmen Model Years: 2004 Models: All

Production Dates: Beginning: June 1, 2003 Ending: May 31, 2004

VIN Range: non-sequential (see attachment)

Vehicle Type: Towable Travel Trailer Body Style: N/A

E. Make: Sportsmen Model Years: 2004 Models: All
Sportster

Production Dates: Beginning: June 1, 2003 Ending: May 31, 2004

VIN Range: non-sequential (see attachment)

Vehicle Type: Towable Travel Trailer Body Style: N/A

F. Make: Durango Model Years: 2004 Models: 285RD, 285RL,
2005 295BH

Production Dates: Beginning: June 1, 2003 Ending: May 31, 2005

VIN Range: non-sequential (see attachment)

Vehicle Type: Towable Travel Trailer Body Style: N/A

G. Make: Montego Bay Model Years: 2006 Models: All

Production Dates: Beginning: June 1, 2005 Ending: May 31, 2006

VIN Range: non-sequential (see attachment)

Vehicle Type: Towable Travel Trailer Body Style: N/A

H. Make: Montego Bay Model Years: 2006 Models: All
Sportster (incl. SE)

Production Dates: Beginning: June 1, 2005 Ending: May 31, 2006

VIN Range: non-sequential (see attachment)

Vehicle Type: Towable Travel Trailer Body Style: N/A

and 13085759, were subject to a potential failure of the sensing algorithm or thermal switch designed to detect high temperatures, including those units previously retrofitted with a thermocouple high temperature sensing system under previous recalls. Norcold stated that such a failure could allow temperatures to escalate, possibly causing a fire.

KZ used the above described Norcold refrigerator models in some, but not all, of its travel trailers manufactured. Norcold attached unique serial numbers to the subject refrigerators which, when cross referenced with KZ records, established the recall population and distinguished it from other travel trailers with different refrigerators installed.

The approximate percentage of the production of all the travel trailers manufactured by KZRV, L.P., between the inclusive dates of manufacture stated above, that the recall model population represents is: 3.75%.

III. IDENTIFICATION OF THE RECALL POPULATION

The total number of vehicles recalled potentially containing the noncompliance is as follows:

TOTAL NUMBER POTENTIALLY AFFECTED BY THE RECALL:	1,798
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APPROXIMATE PERCENTAGE OF THE TOTAL NUMBER ESTIMATED TO ACTUALLY CONTAIN THE DEFECT:	80%
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The method used to determine the recall population, the basis for selection, and the basis for the beginning and final dates of manufacture of the vehicles are as follows:

Norcold assigned unique serial numbers to the refrigerators in the recall population at the time of manufacture. Those serial numbers were forwarded to KZ at the time KZ purchased them from Norcold, and such serial numbers were correlated by KZ to the serial numbers of the travel trailers in which the refrigerators were installed. KZ maintains a database of travel trailer serial numbers based on warranty registrations from purchasers of the travel trailers. Thus, between Norcold records and KZ records, the recall population was determined.

IV. DESCRIPTION OF THE DEFECT

The defect is fairly described as follows:

For a more complete and precise description, please refer to Norcold's recall campaign documents filed in NHTSA campaign ID numbers 02E-045, 08E-030, 09E-027, and 10E-049.

KZ has been informed by Norcold that certain refrigerators, specifically model numbers 1200LR, 1200LRIM, and 1201LRIM, manufactured between December, 1996, and October 7, 2010, with cooling unit serial numbers between 700000 and 13085759, were subject to a potential failure of the sensing algorithm or thermal switch designed to detect high temperatures, including those units previously retrofitted with a thermocouple high temperature sensing system

under previous recalls. Norcold stated that such a failure could allow temperatures to escalate, possibly causing a fire.

The cause of the defective condition is better determined by reference to Norcold's recall campaign documents filed in NHTSA campaign ID numbers 02E-045, 08E-030, 09E-027, and 10E-049.

The consequences of the defective condition could result in a fire, as described above.

No warning either precedes or occurs due to this defect.

The defect is contained in a component or assembly purchased from a supplier, to-wit: refrigerators purchased from Norcold, Inc., attn: George Strasburg, Manager of Corporate Product Reliability, 600 South Kuther Road, Signey, Ohio 45365, Phone: (937) 497-3080, Fax: (937) 497-3085.

V. THE CHRONOLOGY IN DETERMINING THE DEFECT

KZRV, L.P., was notified that the above described defect existed when a letter, dated October 28, 2010, from George Strasburg, Manager of Corporate Product Reliability at Norcold, Inc., was received. KZRV, L.P., determined that the defect existed in some of its travel trailers manufactured during the relevant time period on January 12, 2011, when KZRV, L.P., completed the cross reference of its records with Norcold serial numbers.

VI. DESCRIPTION OF THE REMEDY

KZRV, L.P., contemplates remedial actions as follows:

For a more complete and precise description of the program to remedy the defect and Norcold's remedy for the defect, please refer to Norcold's recall campaign documents filed in NHTSA campaign ID numbers 02E-045, 08E-030, 09E-027, and 10E-049.

For a more complete and precise description of how and when the recall condition was corrected in production, please refer to Norcold's recall campaign documents filed in NHTSA campaign ID numbers 02E-045, 08E-030, 09E-027, and 10E-049.

VII. SCHEDULE FOR IMPLEMENTATION OF THE REMEDY

KZRV, L.P., proposes the following schedule to remedy the Norcold refrigerator defect:

KZ and Norcold have been assembling a list of the owners who are in possession of the affected travel trailers. Attached is a spreadsheet demonstrating the list. A mailing, in accordance with 49 CFR Part 573, will commence as soon as the Agency gives its approval of the attached recall communications.

VIII. FURNISH RECALL COMMUNICATIONS

Copies of the bulletin to dealers, the notice of defect/noncompliance to the consumer, instructions, and return notice are submitted herewith.