



2642 Hackberry Dr Goshen, IN 46526

January 4, 2010

**VIA E-MAIL  
RECEIPT CONFIRMATION REQUESTED**

Mr. Daniel Smith  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attn: Recall Management Division (NVS-215)  
1200 New Jersey Ave. S.E.  
Washington, DC 20590

Re: Keystone RV Company  
Defect and Non-Compliance Report

Dear Mr. Smith:

Keystone RV Company (“Keystone”) has decided that a defect which relates to motor vehicle safety exists in the recreational vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

A. Recall Population and Vehicle Identification. The recall population includes the following product brands manufactured by Keystone.

Product Brand	Number of Vehicles
2010 - 2011 Cougar Travel Trailers	162
VIN Ranges	
2010	4YDT30F25AV507166 - 4YDT30F29AV507168
2011	4YDT30W20BV500160 - 4YDT30F28BV501069
Production Dates:	3/31/2010 – 5/6/2010
2010 - 2011 Laredo Travel Trailers	280
VIN Ranges	
2010	4YDT29620AV603052 - 4YDT3032XAV603069
2011	4YDT29121BV600024 - 4YDT29620BV600444
Production Dates:	3/31/2010 – 5/18/2010
2010 - 2011 Outback Travel Trailers and Fifth Wheels	644
VIN Ranges	
2010	4YDT28625AB453368 - 4YDT30121AB453406
2011	4YDT30128BB450004 - 4YDT27027BB450668
Production Dates:	3/30/2010 – 5/18/2010
The total number of vehicles subject to this recall campaign is:	1086

- B. Description of Defect. It has been decided certain brand name hitch couplers "Puregain" installed by Lippert Components as original equipment on Keystone recreational vehicles may be lacking an indentation on the forward edge of the coupler. If the coupler is lacking the indent it will lead to an increased risk of trailer separation from the hitch ball while towing resulting in property damage and/or vehicle crash.

Supplier: Lippert Components Inc. 2703 College Avenue Goshen, IN 46528

Supplier Contact: Andrew VanSchoick

Manufacturer: Puregain Holdings Ltd. Wawa Dazhushan Town, Jiaonan City, Shandong Province, China

- C. Basis for Determining that a Defect Exists. Keystone has received 4 reports of couplers that were manufactured incorrectly. No injuries or crashes were reported. All product brands manufactured by Keystone within the same manufacturing date range plus one week as the vehicles the defective couplers were found are included in the recall population.
- D. Remedying of Defect. The remedy is to have the owner inspect the hitch coupler for the correct stamping. If the hitch coupler is not formed correctly arrangements will be made to replace it at no charge to the owner.
- E. Owner Notifications. Keystone will notify the owners of the recreational vehicles by letter beginning in January, 2011 pending NHTSA approval. A final copy of the owner letter will also be provided to NHTSA.
- F. Quarterly Reporting Requirements. Keystone will be filing quarterly reports in connection with this recall campaign.
- G. Campaign Number. Keystone's identification code for this recall is 10-156.

If you need any additional information regarding this recall campaign, please feel free to contact me at 574-537-3925.

Sincerely,

Garett Carolus  
Keystone RV Company  
Technical Manager