

VOLKSWAGEN

GROUP OF AMERICA

Mr. Claude H. Harris
Acting Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attention: Recall Management Division (NVS-215)
1200 New Jersey Avenue, S.E.
Washington, DC 20590

CHRISTOPHER T. SANDVIG NAME
GENERAL MANAGER COMPLIANCE/TREAD TITLE
PRODUCT COMPLIANCE DEPARTMENT
248-754-5000 PHONE
248-754-5093 FAX
SEPTEMBER 7, 2011 DATE

Subject: Defect Information Report, Equipment
Volkswagen Accessory Stainless Steel Exhaust Tips (Part Number 1K0 071 910 U)
Installed on Some 2011-2012 Model Year Volkswagen Jetta Sedan (6th Generation)
Vehicles

VOLKSWAGEN GROUP OF AMERICA, INC.
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Dear Mr. Harris:

On August 30, 2011, Volkswagen Group of America, Inc. decided that a defect, which relates to motor vehicle safety, exists in items of motor vehicle equipment listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: September 7, 2011

Manufacturer's identification code for this recall: **26G9/V4**

(1) **Manufacturer's Name/Address**

Volkswagen Group of America, Inc.
2200 Ferdinand Porsche Drive
Herndon, VA 20171

(2) **Equipment Involved in this Recall**

Volkswagen accessory stainless steel exhaust tips, part number 1K0 071 910 U installed on 2011-2012 model year Volkswagen Jetta sedan (6th Generation) vehicles.

Approximate Percentage of Vehicles Estimated to Actually Contain the Defect

Make : Volkswagen

Line : Jetta sedan (6th Generation)

Model Year: 2011-2012

Month/Year of Manufacture : March 18, 2010 through August 22, 2011

VIN Numbers of Affected Vehicles: 3VW__AJ_BM000043 - 3VW__AJ_CM318427

Other Identification: Jetta sedan (6th Generation) with Volkswagen accessory stainless steel exhaust tips, part number 1K0 071 910 U.

Volkswagen offered stainless steel exhaust tips, part number 1K0 071 910 U as an accessory for several models. Volkswagen has determined that the installation of this accessory only on certain 2011-2012 model year Volkswagen Jetta sedan (6th Generation) vehicles can cause the defect to exist. Volkswagen has sold 3,505 exhaust tip kits (part number 1K0 071 910 U), however Volkswagen cannot determine which 2011-2012 model year Volkswagen Jetta sedan (6th Generation) vehicles have had this accessory installed or sold by a dealer. Because of this, Volkswagen will be notifying all owners of certain 2011-2012 model year Volkswagen Jetta sedan (6th Generation) vehicles for inspection in order to determine if the accessory is installed on those vehicles.

(3) Total Number of Equipment Items and their Part Numbers

One (1), part number 1K0 071 910 U.

(4) Recall Population Determination Criteria

The recall population was determined by using sales figures for the stainless steel exhaust tips from the date of the first model year 2011 Jetta sedan (6th Generation) sale.

(5) Description of Defect

When installed on certain 2011-2012 Jetta sedan (6th Generation) vehicles, the Volkswagen accessory stainless steel exhaust tips (part number 1K0 071 910 U) can extend beyond the original length of the factory-installed exhaust pipes. Due to the extra length added by the accessory exhaust tips, there is an increased risk of being burned.

(6) Chronological Summary of Events Leading to this Determination

July 2011: Volkswagen received complaints of burns resulting from Volkswagen accessory stainless steel exhaust tips (part number 1K0 071 910 U) that extended beyond the original length of the vehicle's exhaust pipes. Based on these complaints, Volkswagen began an investigation.

August 30, 2011: Determination of safety defect was made.

(7) Description of Proposed Remedy

Affected vehicles will be inspected to determine if they have Volkswagen accessory stainless steel exhaust tips. As necessary, replacement stainless steel exhaust tips will be installed. This work will be performed free of charge.

(8) Recall Schedule

Dealers: In or before November, 2011

Owners: In or before November, 2011

(9) Submission of Communications

A representative copy of all bulletins and other communications sent to dealers and owners will be submitted within five (5) days of dealer/owner notification. A draft owner's letter will be submitted to the agency for review and approval.

Sincerely,



Christopher T. Sandvig
General Manager Compliance/TREAD