



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 30, 2011

MR. NASSER ZAMANI  
MANAGER, COMPLIANCE AND  
REGULATORY AFFAIRS  
DAIMLER TRUCKS NORTH AMERICA  
4747 N. CHANNEL AVENUE  
PORTLAND, OR 97217-3849

NVS-215kjs  
11V-605

**SUBJECT: EMERGENCY VEHICLE ENGINE SHUTDOWN**

**DEAR MR. ZAMANI:**

This letter serves to acknowledge Daimler Trucks North America (DTNA) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FREIGHTLINER/BUSINESS CLASS M2/2011-2012  
WESTERN STAR/4900/2011-2012

**Mfg's Report Date:** December 22, 2011 **NHTSA Campaign Number:** 11V-605

**Components:** ENGINE AND ENGINE COOLING:ENGINE:DIESEL

**Potential Number of Units Affected:** 100

**Summary:**

DAIMLER TRUCKS (DTNA) IS RECALLING CERTAIN MODEL YEAR 2011 AND 2012 FREIGHTLINER BUSINESS CLASS M2 AND WESTERN STAR 4900 EMERGENCY VEHICLES MANUFACTURED FROM JULY 2, 2010, THROUGH DECEMBER 13, 2011, EQUIPPED WITH A DD13 EPA10 DETROIT DIESEL ENGINE. THE ENGINE SHUTDOWN SOFTWARE NORMALLY PROVIDED TO PROTECT THE ENGINE AND VEHICLE MAY NOT HAVE BEEN DISABLED ON ENGINES INTENDED FOR EMERGENCY VEHICLE APPLICATIONS.

**Consequence:**

IF THE VEHICLE OPERATOR RECEIVES AND IGNORES MULTIPLE WARNINGS INDICATING THE NEED FOR OPERATOR INTERVENTION, THE ENGINE MAY SHUT DOWN UNEXPECTEDLY. UNEXPECTED EMERGENCY VEHICLE ENGINE SHUTDOWN UNDER CERTAIN CONDITIONS COULD HAMPER RESCUE OPERATIONS AND PLACE THE PUBLIC AT RISK.

**Remedy:**

DTNA WILL NOTIFY OWNERS, AND DEALERS WILL DISABLE THE ENGINE SHUTDOWN SOFTWARE FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT FEBRUARY 22, 2012. OWNERS MAY CONTACT DTNA AT 1-800-547-0712.

**Notes:**

DTNA'S RECALL CAMPAIGN NUMBER IS 11C-4 (FL-621). OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at [Kelly.Schuler@dot.gov](mailto:Kelly.Schuler@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

Handwritten signature of Jennifer Timian, consisting of the letters 'Jen' and 'Timian' in a cursive style, with the word 'for' written below 'Jen'.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement