



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 21, 2011

MS. CARMEN BENAVIDES
DIRECTOR, PRODUCT INVESTIGATIONS
AND SAFETY REGULATIONS
GENERAL MOTORS LLC
MAIL CODE: 480-210-2V1
30001 VAN DYKE ROAD
WARREN, MI 48090-9020

NVS-215dgl
11V-595

SUBJECT: TRANSMISSION SHIFT/FMVSS 114

DEAR MS. BENAVIDES:

This letter serves to acknowledge General Motors LLC's (GM) notification to the National Highway Traffic Safety Administration (NHTSA) of a noncompliance with Federal Motor Vehicle Safety Standard No. 114, "Theft Protection," in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
CADILLAC/SRX/2010-2011

NHTSA Campaign Number: 11V-595

Mfg's Report Date: December 20, 2011

Components: POWER TRAIN: AUTOMATIC TRANSMISSION

Potential Number of Units Affected: 8,789

Summary:

GENERAL MOTORS (GM) IS RECALLING CERTAIN MODEL YEAR 2010-2011 CADILLAC SRX VEHICLES MANUFACTURED FROM OCTOBER 26, 2008, THROUGH JUNE 23, 2011, FOR FAILING TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NUMBER 114, "THEFT PROTECTION." THESE VEHICLES MAY HAVE A TRANSMISSION SHIFT CABLE THAT WAS IMPROPERLY INSTALLED AND MAY COME OUT OF THE TRANSMISSION BRACKET.

Consequence:

THE DRIVER MAY BE UNABLE TO SHIFT THE TRANSMISSION OUT OF GEAR, RESULTING IN NO MOTION OR THE SHIFTER MAY INACCURATELY INDICATE THAT THE TRANSMISSION IS IN PARK WHEN IT IS NOT, ALLOWING THE VEHICLE TO ROLL AWAY AND CAUSE A POSSIBLE CRASH.

Remedy:

GM WILL NOTIFY OWNERS, AND DEALERS WILL ENSURE THAT THE TRANSMISSION SHIFT CABLE IS PROPERLY ROUTED AND SEATED IN THE TRANSMISSION CABLE BRACKET. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING JANUARY 2012. OWNERS MAY CONTACT CADILLAC AT 1-866-982-2339.

Notes:

GM'S SAFETY RECALL CAMPAIGN NUMBER IS 11348. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.

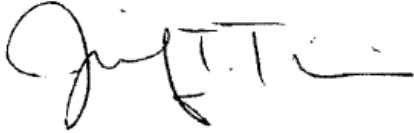
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.Lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement