



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 20, 2011

MR. RICHARD VAN LAAR
COMPLIANCE MANAGER
NAVISTAR, INC.
3033 WAYNE TRACE P.O. BOX 10088
FORT WAYNE, IN 46806

NVS-215kjs
11V-589

SUBJECT: AXLES/STEERING ARM BOLTS

DEAR MR. VAN LAAR:

This letter serves to acknowledge Navistar, Inc.'s (Navistar) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: IC BUS/HC/2012
INTERNATIONAL/DURASTAR/2012
Mfg's Report Date: December 16, 2011

NHTSA Campaign Number: 11V-589

Components: POWER TRAIN:AXLE ASSEMBLY

Potential Number of Units Affected: 11

Summary:

NAVISTAR IS RECALLING CERTAIN MODEL YEAR 2012 INTERNATIONAL DURASTAR AND IC BUS HC HEAVY TRUCKS AND BUSES MANUFACTURED FROM FEBRUARY 10, 2011, THROUGH FEBRUARY 18, 2011, THAT WERE EQUIPPED WITH A MERITOR MFS08 SERIES NON-DRIVE, FRONT STEER AXLE. DURING THE ASSEMBLY PROCESS, THE STEERING ATTACHMENT BOLTS MAY HAVE BEEN INSUFFICIENTLY TORQUED.

Consequence:

INSUFFICIENT TORQUE OF THE STEERING ARM BOLTS MAY RESULT IN BOLT FATIGUE AND FRACTURE AND/OR ARM SEPARATION, THEREBY POTENTIALLY RESULTING IN LOSS OF STEERING CONTROL, INCREASING THE RISK OF A CRASH.

Remedy:

NAVISTAR WILL NOTIFY OWNERS, AND DEALERS WILL REPAIR THE VEHICLES FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED THE AGENCY WITH A REMEDY SCHEDULE. OWNERS MAY CONTACT NAVISTAR AT 1-800-448-7825.

Notes:

NAVISTAR'S CAMPAIGN NUMBER IS 11521. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received Navistar's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please provide the following additional information:

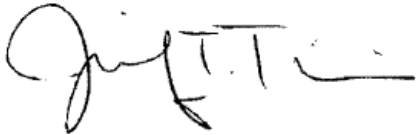
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. We are aware that Navistar plans to mail an interim owner notification letter if the parts are not available before February 28, 2012.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 1-202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement