



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 14, 2011

MR. JAMES VONDALE
DIRECTOR, AUTOMOTIVE SAFETY OFFICE
ENVIRONMENTAL & SAFETY ENGINEERING
FORD MOTOR COMPANY
330 TOWN CENTER DRIVE SUITE 400
DEARBORN, MI 48126-2738

NVS-215dgl
11V-582

SUBJECT: TRANSMISSION SHIFT LEVER

DEAR MR. VONDALE:

This letter serves to acknowledge Ford Motor Company's (Ford) notification to the National Highway Traffic Safety Administration (NHTSA) of a noncompliance with Federal Motor Vehicle Safety Standard No. 114, "Theft Protection," in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/F-150/2011
FORD/F-250/2012
FORD/F-350/2012
FORD/F-450/2012
FORD/F-550/2012

NHTSA Campaign Number: 11V-582

Mfg's Report Date: December 5, 2011

Components: POWER TRAIN: AUTOMATIC TRANSMISSION

Potential Number of Units Affected: 16,091

Summary:

FORD IS RECALLING CERTAIN MODEL YEAR 2011 F-150 VEHICLES MANUFACTURED FROM SEPTEMBER 9, 2011, THROUGH SEPTEMBER 22, 2011, AND MODEL YEAR 2012 F-250, F-350, F-450 AND F-550 HEAVY DUTY VEHICLES MANUFACTURED FROM SEPTEMBER 12, 2011, THROUGH SEPTEMBER 22, 2011. THESE VEHICLES FAIL TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NUMBER 114, "THEFT PROTECTION." THE TRANSMISSION CAN BE SHIFTED OUT OF THE PARK POSITION WITHOUT PRESSING THE BRAKE PEDAL DUE TO BRAKE SHIFT INTERLOCK SWITCH PROBLEM.

Consequence:

THIS WILL ALLOW THE OPERATOR TO INADVERTENTLY SHIFT THE VEHICLE INTO GEAR WITHOUT THE BRAKE PEDAL BEING DEPRESSED, INCREASING THE RISK OF A CRASH OR INJURY TO A NEARBY PEDESTRIAN.

Remedy:

FORD WILL NOTIFY OWNERS, AND DEALERS WILL INSPECT THE BRAKE SHIFT INTERLOCK SWITCH FUNCTION AND REPLACE THE SWITCH IF NECESSARY, FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT DECEMBER 19, 2011. OWNERS MAY CONTACT THE FORD MOTOR COMPANY CUSTOMER RELATIONSHIP CENTER AT 1-866-436-7332.

Notes:

FORD'S RECALL CAMPAIGN NUMBER IS 11C21. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

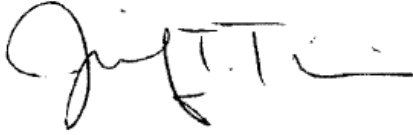
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.Lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement