



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 14, 2011

MS. BRENDA MORRIS
VICE PRESIDENT
KINGMOR SUPPLY, INC.
3400 CROSS KEYS ROAD
HARRISONBURG, VA 22801

NVS-215kjs
11V-581

SUBJECT: EVAPORATOR ASSEMBLIES/POSSIBLE FIRE/CARRIER

DEAR MS. MORRIS:

This letter serves to acknowledge Kingmor Supply, Inc.'s (Kingmor) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KINGMOR/CESB/2004-2012
KINGMOR/FESB/2001-2011
KINGMOR/RESB/2007-2012

NHTSA Campaign Number: 11V-581 **Mfg's Report Date:** November 28, 2011

Components: EQUIPMENT:ELECTRICAL:AIR CONDITIONER

Potential Number of Units Affected: 850

Summary:

KINGMOR SUPPLY INC. (KINGMOR) IS RECALLING CERTAIN MODEL YEAR 2001 THROUGH 2012 IC RE, FE, AND CE SCHOOL BUSES EQUIPPED WITH CARRIER GENV EM-1 EVAPORATOR UNITS (EM-1) MANUFACTURED FROM JANUARY 1, 2006 THROUGH DECEMBER 2010, CONTAINING A DELPHI PACK-CON III FUSE HOLDER IN AN ALLIED MOTION MOTOR ASSEMBLY; EM-1 UNIT PART NUMBERS 77-62112-XX AND 77-62512-XX, STARTING WITH SERIAL NUMBER KNT90890232 TO SERIAL NUMBER NNE91230058, DUE TO TIME, TEMPERATURE, AND/OR VIBRATION, THE FUSE MAY LOOSEN IN THE FUSE HOLDER RESULTING IN HIGH RESISTANCE AND ARCING.

Consequence:

IF SUFFICIENT ARCING OCCURS, THE FUSE HOLDER MAY MELT, AND MAY BE ACCOMPANIED BY FLAME, SMOKE AND POTENTIAL FIRE.

Remedy:

KINGMOR WILL NOTIFY OWNERS AND PROVIDE INFORMATION ON HOW TO OBTAIN THE RETROFIT KIT FROM CARRIER ALONG WITH REPAIR INSTRUCTIONS. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. (SEE CARRIER'S RECALL CAMPAIGN 11E-003.) OWNERS MAY CONTACT CARRIER AT 1-800-793-4741 OR KINGMOR AT 1-540-433-0073.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Your report indicated that you made your defect decision on January 25, 2011, yet you did not notify this agency until November 28, 2011. Under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. See 49 CFR 573.6. Significant civil penalties can be assessed for this violation. See 49 U.S.C. 30165(a)(1). Please explain, in writing, why Kingmor did not notify NHTSA and file its defect report within 5 business days and why penalties should not be assessed.

Please be reminded of the following:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement