



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 12, 2011

MR. CHRISTOPHER T. SANDVIG
GENERAL MANAGER COMPLIANCE/TREAD
VOLKSWAGEN GROUP OF AMERICA, INC.
3800 HAMLIN ROAD
AUBURN HILLS, MI 48326

NVS-215dgl
11V-580

SUBJECT: SIDEGUARD HEAD CURTAIN AIR BAG

DEAR MR. SANDVIG:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s (Volkswagen) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/A6/2012

NHTSA Campaign Number: 11V-580

Mfg's Report Date: December 5, 2011

Components: AIR BAGS: SIDE/WINDOW

Potential Number of Units Affected: 317

Summary:

VOLKSWAGEN IS RECALLING CERTAIN MODEL 2012 AUDI A6 VEHICLES MANUFACTURED FROM APRIL 8, 2011, THROUGH MAY 26, 2011. DUE TO A PROBLEM IN THE STITCHING PROCESS OF THE CURTAIN AIR BAG, THE SEAM OF THE AIR BAG MAY NOT BE STITCHED PROPERLY.

Consequence:

IN THE EVENT OF A CRASH, THE HEAD CURTAIN AIR BAG MAY NOT DEPLOY AND WILL NOT BE ABLE TO PROPERLY PROTECT AN OCCUPANT, INCREASING THE RISK OF AN INJURY.

Remedy:

VOLKSWAGEN WILL NOTIFY ALL OWNERS AND DEALERS WILL REPLACE THE LEFT AND/OR RIGHT CURTAIN AIR BAG FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING JANUARY 2012. OWNERS MAY CONTACT VOLKSWAGEN AT 1-800-822-8987.

Notes:

VOLKSWAGEN'S RECALL NUMBER IS 6915/K4. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name "Jennifer" written in a larger, more prominent script than the last name "Timian".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement