



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 12, 2011

MR. NASSER ZAMANI
MANAGER, COMPLIANCE AND
REGULATORY AFFAIRS
DAIMLER TRUCKS NORTH AMERICA
4747 N. CHANNEL AVENUE
PORTLAND, OR 97217-3849

NVS-215kjs
11V-578

SUBJECT: MALFUNCTIONING SIDE MARKER/DIRECTIONAL LIGHTS

DEAR MR. ZAMANI:

This letter serves to acknowledge Daimler Trucks North America's (DTNA) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

THOMAS BUILT BUSES/SAF-T-LINER C2/2012

NHTSA Campaign Number: 11V-578 **Mfg's Report Date:** December 2, 2011

Components: EXTERIOR LIGHTING:TURN SIGNAL

Potential Number of Units Affected: 2,800

Summary:

DAIMLER TRUCKS (DTNA) IS RECALLING CERTAIN MODEL YEAR 2012 THOMAS BUILT SAF-T-LINER SCHOOL BUSES MANUFACTURED FROM FEBRUARY 24, 2011, THROUGH AUGUST 3, 2011, EQUIPPED WITH BULK-HEAD MODULE SOFTWARE RELEASE 2.1 AND REFERENCE PARAMETER RELEASE P38407-06. INACCURATE FAULT DETECTION VALUES IN THE BULK-HEAD MODULE SOFTWARE MAY CAUSE THE SIDE MARKER/DIRECTIONAL LIGHTS TO STOP FUNCTIONING AFTER 5 TO 13 MINUTES OF VEHICLE OPERATION.

Consequence:

FAILURE OF THE SIDE MARKER/DIRECTIONAL LIGHTS TO ILLUMINATE WILL RESULT IN DECREASED VISIBILITY OF THE BUS AND/OR ITS INTENDED DIRECTION OF TRAVEL TO OTHER DRIVERS WHICH COULD INCREASE THE RISK OF A CRASH.

Remedy:

DTNA WILL NOTIFY OWNERS, AND THE BULK-HEAD MODULE SOFTWARE WILL BE UPDATED BY DTNA AUTHORIZED SERVICE FACILITIES, FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT FEBRUARY 1, 2012. OWNERS MAY CONTACT DTNA AT 1-800-547-0712.

Notes:

DTNA'S RECALL CAMPAIGN NUMBER IS FL-620. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please be reminded of the following:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement