



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 8, 2011

MR. NASSER ZAMANI
MANAGER, COMPLIANCE AND
REGULATORY AFFAIRS
DAIMLER TRUCKS NORTH AMERICA
4747 N. CHANNEL AVENUE
PORTLAND, OR 97217-3849

NVS-215kjs
11V-573

SUBJECT: C2 GRID HEATER RELAY WIRING

DEAR MR. ZAMANI:

This letter serves to acknowledge Daimler Trucks North America's (DTNA) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

THOMAS BUILT BUSES/SAF-T-LINER C2/2011-2013

NHTSA Campaign Number: 11V-573 **Mfg's Report Date:** December 2, 2011

Components: ENGINE AND ENGINE COOLING

Potential Number of Units Affected: 4,700

Summary:

DAIMLER TRUCKS (DTNA) IS RECALLING CERTAIN MODEL YEAR 2011 THROUGH 2013 THOMAS BUILT SAF-T-LINER SCHOOL BUSES BUILT ON A FREIGHTLINER CUSTOM CHASSIS B2 CHASSIS FROM NOVEMBER 15, 2010, THROUGH OCTOBER 6, 2011. THE GRID HEATER GROUND WIRE MAY CONTACT THE RELAY POWER TERMINAL AND RUB AND CHAFE POTENTIALLY RESULTING IN A SHORT CIRCUIT.

Consequence:

AN ELECTRICAL FAULT OR SHORT CIRCUIT MAY RESULT IN A FIRE.

Remedy:

DTNA WILL NOTIFY OWNERS, AND DEALERS WILL INSPECT TO ENSURE THE GRID HEATER RELAY GROUND WIRE IS CORRECTLY ROUTED AND MODIFIED AS REQUIRED TO ENSURE ADEQUATE CLEARANCE WITH THE POWER TERMINAL. THE REPAIRS WILL BE PERFORMED BY DTNA DEALERS FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT FEBRUARY 1, 2012. OWNERS MAY CONTACT DTNA AT 1-800-547-0712.

Notes:

DTNA'S RECALL CAMPAIGN NUMBER IS FL-619. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please be reminded of the following:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign. Sincerely,

Sincerely,



Jennifer Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement