



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 8, 2011

MR. BILLY MILES
DIRECTOR OF OPERATIONS
E-ONE, INC.
1601 SW, 37TH AVENUE
OCALA, FL 34474

NVS-215dgl
11V-564

SUBJECT: ELECTRONIC STABILITY CONTROL SYSTEM MODULE

DEAR MR. MILES:

This letter serves to acknowledge E-One, Inc.'s (E-One) notification to the National Highway Traffic Safety Administration (NHTSA) of a recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

E-ONE/CYCLONE II/2008-2011
E-ONE/TYPHOON/2008-2011
E-ONE/QUEST/2008-2011

NHTSA Campaign Number: 11V-564

Mfg's Report Date: November 29, 2011

Components: ELECTRONIC STABILITY CONTROL

Potential Number of Units Affected: 220

Summary:

E-ONE IS RECALLING CERTAIN MODEL YEAR 2008 THROUGH 2011 CYCLONE II, TYPHOON, AND QUEST VEHICLES MANUFACTURED FROM MAY 1, 2008, THROUGH NOVEMBER 28, 2011, AND EQUIPPED WITH MERITOR WABCO ELECTRONIC STABILITY CONTROL (ESC) MODULES. UNDER CERTAIN ROAD AND DRIVING CONDITIONS, VEHICLE BODY ROLL AND ROAD INCLINATION CHARACTERISTICS MAY ADVERSELY AFFECT THE SLIP ANGLE CALCULATION OF THE ELECTRONIC STABILITY CONTROL (ESC) SYSTEM. THIS MIGHT CAUSE THE ESC TO PERCEIVE AN OVER STEERING SITUATION AND THEREFORE APPLY THE OUTER WHEEL BRAKE ON THE FRONT AXLE UNTIL THE VEHICLE IS PERCEIVED TO BE STABLE.

Consequence:

IF THE DRIVER IS SLOW TO REACT DURING THIS ESC INTERVENTION, THE VEHICLE MAY DEVIATE FROM THE INTENDED LINE OF TRAVEL, INCREASING THE RISK OF A CRASH.

Remedy:

E-ONE WILL NOTIFY OWNERS AND IS WORKING WITH MERITOR WABCO TO REPLACE THE CONTROL MODULE FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT DECEMBER 18, 2011. OWNERS MAY CONTACT E-ONE CUSTOMER SERVICE AT 1-800-627-5050 OR MERITOR ON TRACK CUSTOMER SERVICE AT 1-866-668-7221.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-423 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.Lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name "Jennifer" being more prominent and the last name "Timian" following in a similar style.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement